



DACIA SERVICE PACK TERMS AND CONDITIONS

HOW TO MAKE A CLAIM?

Simply take your vehicle to the nearest or participating Dacia retailer and hand over the certificate of purchase.

WHAT'S INCLUDED IN YOUR SERVICE PACK?

Your Dacia Service Pack covers your vehicle for the chosen term from the inception of the years and services, whichever comes first. Once the number of services has been reached or the time period ends, this product is no longer valid. Services must be carried out in line with the manufacturer's minimum maintenance programme requirements and servicing intervals and can only be carried out at a Dacia Approved outlet. Refer to www.dacia.co.uk/maintenance/service-plans.html to discover Service Pack offers.

Please refer to your vehicle handbook or service sheet for the recommended service programme for your vehicle or speak to your local Dacia Dealer. For more information on different service types, visit www.dacia.co.uk/maintenance/servicing.

DACIA SERVICING GENERAL TERMS

You agree that you have selected the servicing option which is appropriate for the intervals and mileage for your vehicle. If the intervals are reached earlier than stated under the agreement, we will not be liable to pay for the servicing and the certificate of purchase will not be valid. You will then be required to ensure that the vehicle is serviced and maintained in accordance with the manufacturers' instructions at your cost.

Transferability

The Service Pack is not transferable to another vehicle, but should the vehicle be sold whilst the Service Pack is still active, the remaining cover is still valid for the vehicle.

Cancellation

You have 14 days from the date you purchased your cover to cancel it. If you have changed your mind and wish to cancel, please email info@Dacia-aftersales.co.uk. If you have purchased via the on-line shop. If you purchased the Service Pack via a Dacia Dealer, please return to the Dacia Dealer. If any elements of the Service Pack are utilised within this 14-day period, the Service Pack cannot be cancelled.

Your Responsibilities

It is a condition of the Service Pack that your vehicle is serviced by a franchised Dacia dealer at the intervals recommended by Dacia UK throughout the period of the pack. Services must be carried out within one month and 1,000 miles of the periods specified by Dacia UK whichever comes first. Failure to do so may invalidate your pack. It is important that you retain your service receipts as they may be required to validate a claim.

The Service Pack excludes claims for:

- Any item or repair not specifically listed as covered in the purchase certificate or within Dacia UK's standard service schedule.
- Loss of time, loss of use of vehicle or any other loss or damage of whatsoever nature
- Loss or damage recoverable under any other service or maintenance pack, warranty or insurance cover.

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