

# DACIA BRAKE PADS AND DISCS PRIZE DRAW

Get your brake pads and discs replaced and have a chance to win back the price of the repair.

## Terms and conditions

### Eligibility & entry:

1. By entering this promotion ("Promotion"), entrants will be deemed to have accepted these terms and conditions and agreed to be bound by them.
2. The Promotion is open to permanent residents of the United Kingdom and Channel Islands aged 18 years and above.
3. The Promotion excludes employees (or family members of employees) of the Promoter, any group company of the Promoter and any other companies associated with the Promotion and all affiliates of such companies.
4. The Promotion will run from 00:01 1<sup>st</sup> July 2024 BST ("Opening Time") to 23:59pm BST ("Closing Time") on 30<sup>th</sup> September 2024 (altogether the "Promotional Period"). Any entry received after the Promotional Period will be rejected.
5. One entry per person during the Promotional Period is permitted.

### How to enter:

6. To enter this Promotion, entrants must purchase at least one set of brake pads and discs at a participating retailer. Once purchased, the entrant will automatically be entered into the Prize Draw.
7. Entrants will have the option to opt out of the Prize Draw by letting the Retailer know that they would not like to participate in the Prize Draw.
8. Entries that do not comply with these entry rules and conditions in full will be disqualified.

### Winner selection and notification:

9. There will be 3 winners in total ("Winners") selected by an independent adjudicator from all complete and eligible entries received during the Promotional Period.
10. The Promoter's decision is final and binding in all respects on all entrants and no correspondence will be entered into.
11. The Winner will be notified within 30 days of the Promotional Period Closing Date via the communication method the Winner has specified at the time of entry. If no reply is received within 30 days of notification confirming acceptance of the Prize, the Promoter reserves the right to disqualify the Winner and allocate the Prize to an alternative winner selected in the same manner. No further compensation will be provided to the previous Winner.
12. In the event that, following confirmation of acceptance of the Prize, the Winner is unable to accept the Prize, the Prize will be withdrawn.

### Prize:

13. The Winner will win the cost of the brake pad and disc repair refunded back to them. This includes 1 pair of brake pads, 1 pair of brake discs and the labour to fit the parts. The maximum refundable limit is £350.00 as per DACIA national pricing, which can be found at <https://www.dacia.co.uk/maintenance/servicing.html>. The refund will be provided by the

Retailer which performed the repair and must be in the same payment method that was used to purchase the original repair.

14. The Prize will be paid within 30 days post confirmation of the winner by the chosen method of communication.
15. Any other costs incurred that are incidental to the fulfilment of the Prize are the sole responsibility of the Winner.
16. The Prize cannot be extended, transferred, refunded or exchanged for a cash alternative. The Promoter reserves the right to substitute the Prize (or any part of it) for a prize or prizes of equivalent or greater monetary value if this is necessary for reasons beyond its control.

**Liability:**

17. Except in the case of death or personal injury arising from its negligence, or in respect of fraud, the Promoter, its associated companies and its agents exclude responsibility and all liability to the maximum extent permitted by law, including in respect of (without limitation): a) any postponement or cancellation of the Promotion; b) any changes to, supply of or use of the Prize; and c) any act or default of any third party supplier, which are beyond the Promoter's reasonable control.
18. The Promoter reserves the right to withdraw or amend the details of the Promotion in the event of unforeseen circumstances outside its reasonable control.
19. The Promoter and/or its agencies do not accept any responsibility whatsoever for any technical failure, regardless of cause, including, for example, equipment failure, network, server, computer hardware or software failure of any kind; which may restrict, delay or prevent the transmission or receipt of your entry or which may be regarded as spam or junk mail.
20. If the Promoter has grounds to suspect any entrant or third party of cheating, deception or fraudulent or unsportsman-like conduct of any kind (including, without limitation, manipulating the Promotion or any entry) the Promoter reserves the right (in its sole discretion) to disqualify any entrant, entry or person it reasonably believes to be responsible for, or associated with, such activity.
21. The Winner is responsible for the behaviour of themselves and their guests whilst enjoying the Prize. The Promoter (and anyone acting on its behalf) reserves the right in its absolute discretion to exclude a Winner and/or guest from participation in the Prize if a Winner and/or their guest fail to comply with the directions of the Promoter or any companies associated with the Prize or a Winner and/or guest act in a manner that is dangerous to themselves or to the public or is anti-social in any manner or which causes a disturbance or nuisance to others.

**Personal Details:**

22. The Promoter will use each entrant's personal details for the purpose of administering this Promotion.

**General:**

23. The Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook, Instagram and Twitter and by entering the Promotion you release Facebook, Instagram and Twitter from any action or claim arising out of the Promotion.
24. These Terms and Conditions shall be governed by the laws of England & Wales and the courts of England shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with the Promotion.
25. Bulk entries made from trade, consumer groups or third parties will not be accepted.

26. Provided no objection is received, the Promoter will send the name and county of the Winner to anyone who writes within one month after the Closing Date of this Promotion. To request the name and county of the Winner, please send a stamped addressed envelope to: Renault U.K. Limited, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire WD3 9YS.

**Promoter**

27. The 'Promoter' is Renault U.K. Limited. Registered Office: Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, WD3 9YS.