

RENAULT EASY LINK

Installation guide for updating your EASY LINK multimedia system



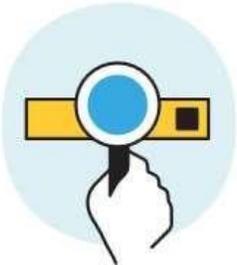
Attention: this update works only on Renault vehicles equipped with 7" and 9.3" EASY LINK screens.



How do I get system updates?

1

Vérifier si mon véhicule est concerné par une mise à jour



2

Télécharger cette mise à jour sur une clé USB



3

Brancher cette clé USB à mon système connecté



For each of these steps, be sure to:

- *Keep the engine on, without driving, to preserve battery power*
- *The update is valid for your vehicle only. Plugging the USB key into another vehicle may cause the multimedia system to malfunction, for which you would be responsible*
- *Do not remove the USB key, and complete the update with the vehicle stationary and the engine on*

Why should you do this update?

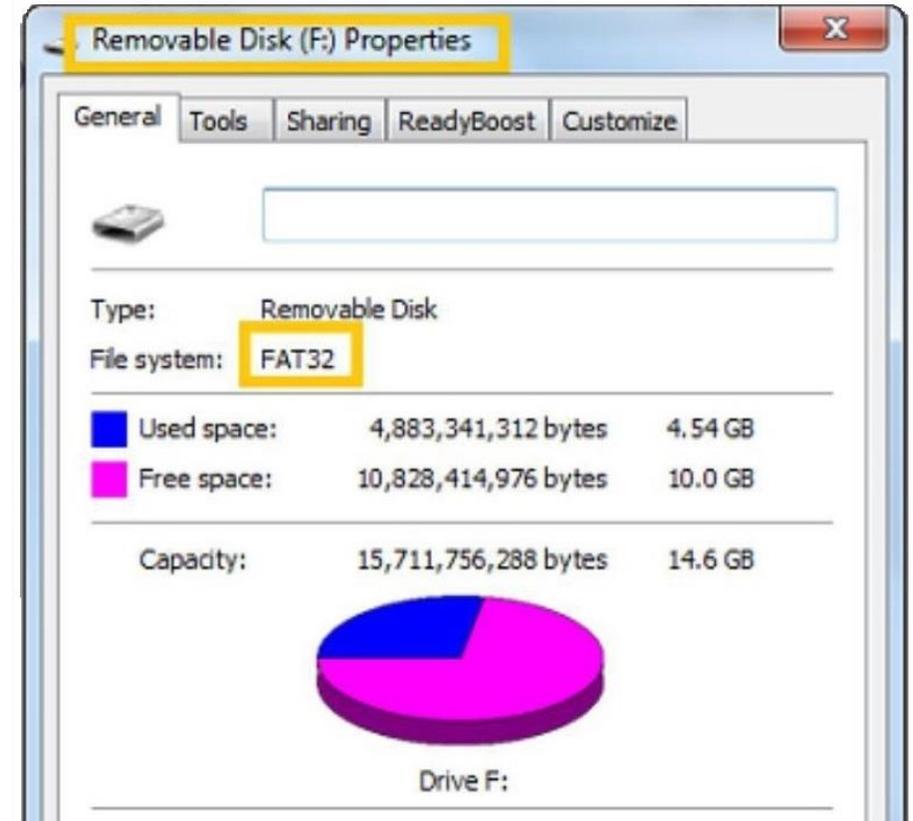
It gives you access to:

- the **latest software developments**,
- **new features**,
- **improved design and ergonomics.**

Prerequisites: Use a USB key in FAT32 format

Ensure that you have a USB key in **FAT32 format** with a **capacity of 16 GB or 32 GB**.

To check the format of your USB key: connect it to your computer, click on the key, then click the “Properties” tab.



How do I complete the update?

- 1 Download the update version** available on the Renault EASY CONNECT website for your country



Example screen. The version bears the number indicated at the time of download.

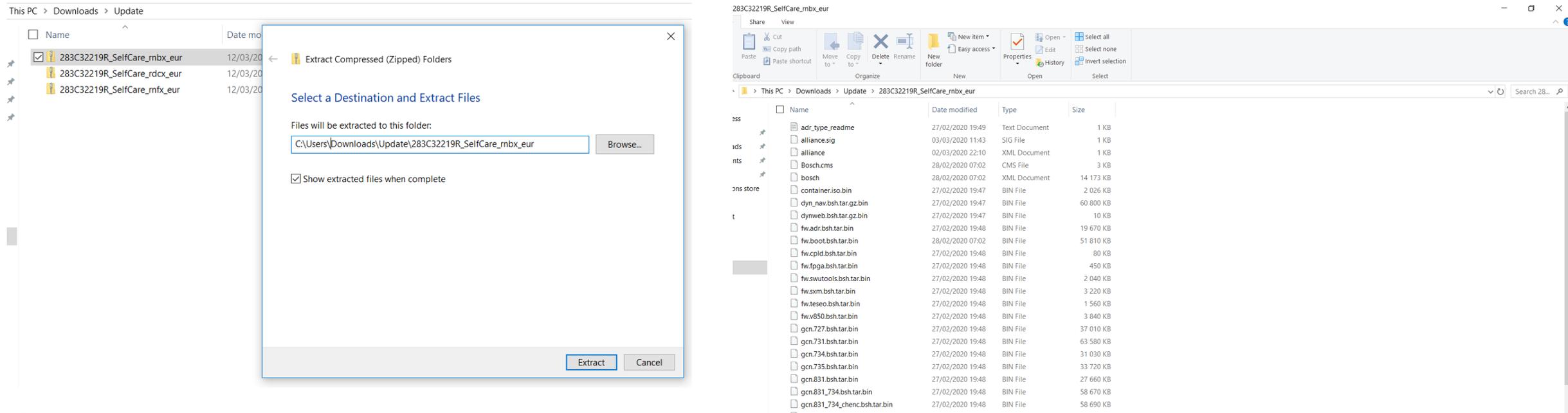
- Follow the instructions on all the pages.
- Make sure that your Internet connection is active throughout the entire procedure.
- Do not interrupt the download process.

How do I complete the update?

2 Unzip the downloaded folder on your computer:

- To unzip the downloaded folder, we recommend using <http://7zip.fr/>
- Be careful not to rename or modify the extracted files

To extract a file, right-click on it then select the option “Extract All”



3 Copy the entire contents of the unzipped file onto your USB key.

- The previously empty USB key should contain only the extracted files

How do I complete the update?

4 Start the engine and connect your USB key to one of the USB ports in the centre console.



The system will detect the USB key and begin verifying the integrity of the update content automatically.

→ If the USB key's contents are corrupted, an error message will appear prompting the user to download the content again.

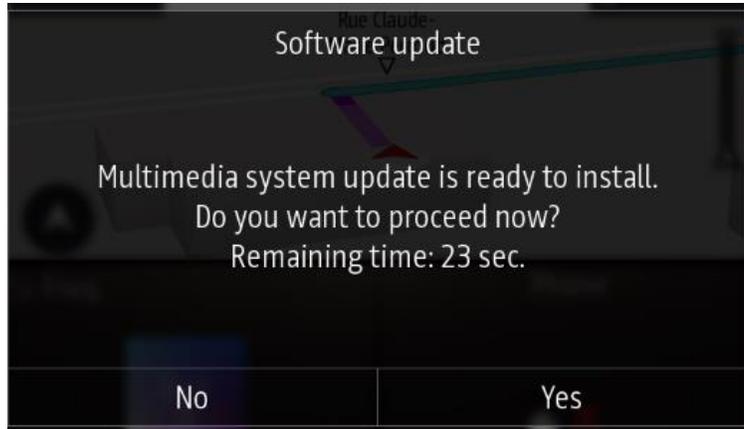
No action is required by the user.

This process takes up to 10 minutes.

- For safety reasons, ensure the vehicle is stationary when carrying out this operation.
- Make sure you keep the engine on to avoid draining your battery.
- For fuel-powered vehicles, carry out the update in a ventilated location (preferably outside).
- Keep the USB key plugged in for the entire duration of these steps to avoid interrupting the update.
- Be sure to use one USB key per vehicle and per download. (Do not use the same update for another vehicle.)
Plugging the USB key into another vehicle may cause the multimedia system to malfunction, for which you would be responsible.

How do I complete the update?

5 Once the content has been verified successfully, an installation message will be displayed



The system will detect the update. A screen will appear, giving you 30 seconds to accept or refuse the update.

→ If you tap “Yes”: the update is launched

If you tap “No”: the installation is interrupted, and you can update your system at a later time

If you do nothing for the 30 seconds: the update is launched automatically

- The update may take up to 25 minutes.
- Make sure you keep the engine on to avoid draining your battery.
- Keep the USB key plugged in for the entire duration of these steps to avoid interrupting the update.

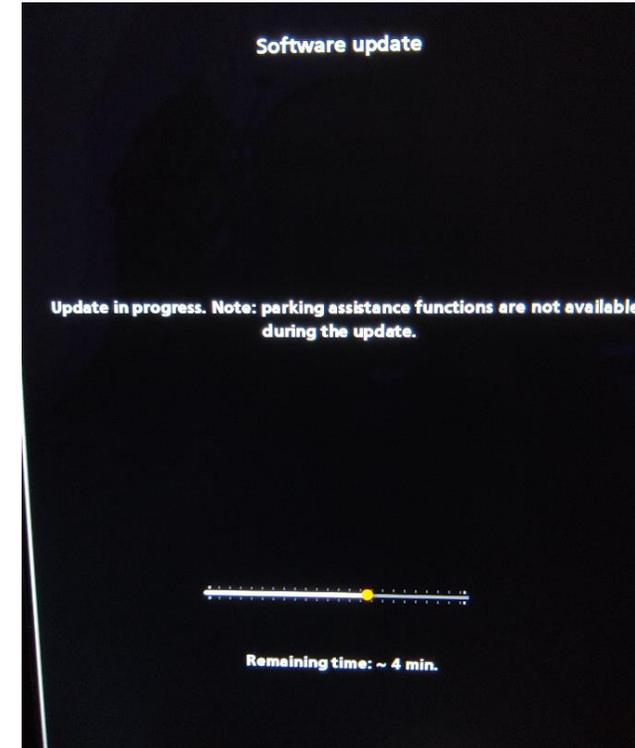
Important: Driver-assistance systems and the standard available features (radio, Bluetooth connection, navigation, etc.) will not be accessible during the last 10 minutes of the update.

How do I complete the update?

6 If you accepted the update, wait



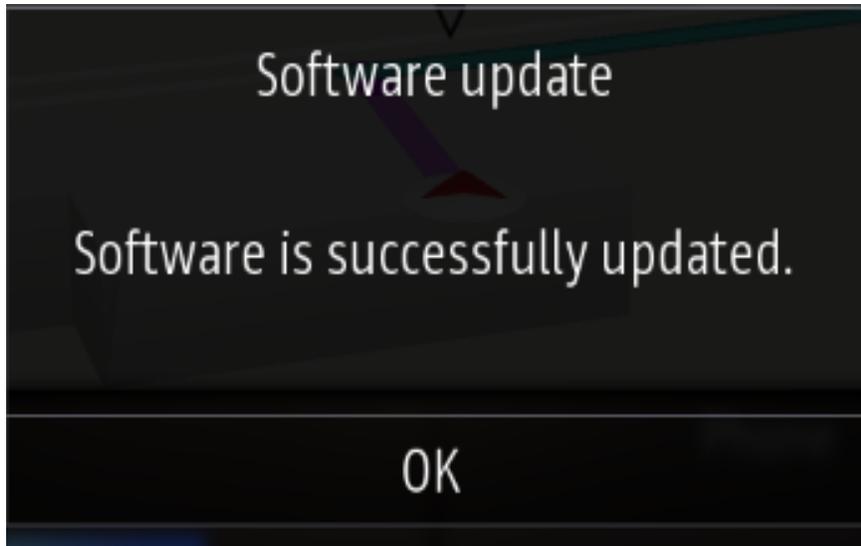
- Do not be alarmed: a series of blank screens and screens indicating the time remaining will appear.
- Make sure you keep the engine on to avoid draining your battery.
- Keep the USB key plugged in for the entire duration of these steps to avoid interrupting the update.
- Important: Driver-assistance systems and the standard available features (radio, Bluetooth connection, navigation, etc.) will not be accessible during the last 10 minutes of the update.
- Once the installation is complete, the system will reboot, once or several times, and a blank screen may appear for several minutes. Simply wait, keep the USB connected, and do nothing to the vehicle.



How do I complete the update?

7 Tap “OK” once the software has been updated.

Once the software has been updated, the following message is displayed:



This final message may not appear. The screen remains black after the last reboot.

Exit and lock your vehicle. Your EASY LINK will be updated after 10 minutes. Remember to remove the USB key.

8 The installation is complete. You can now remove the USB key