

RENAULT SERVICES

3 Year Warranty

Your Renault car is covered by a warranty package for up to 3 years from date of first registration with unlimited mileage during the first 24 months, then limited to a total of 3 years or 60,000 miles for petrol, mild hybrid and hybrid cars or 100,000 for 100% electric cars, whichever comes first. Your Renault Dealer is able to repair or replace without charge, parts that are found to have a material or assembly defect that is recognised by Renault. The paintwork warranty runs for 3 years and the anti-corrosion warranty for 12 years^o.

3 Year Roadside Assistance

Should you need it, we'll provide emergency roadside repairs or tow you to the nearest Renault Dealer. This service is available 24 hours a day and is provided for 36 months from the date of first registration. Unlimited mileage for first 24 months, then limited to a total of 60,000 miles or 3 years, (with the exception of Zoe and Megane based on a total of 100,000 miles), whichever comes first. Assistance is provided within the UK & Northern Ireland only at roadside, home and includes national recovery and onward travel. Renault Assistance applies to mechanical or electrical defects which are covered by warranty.

For Renault Assistance Terms and Conditions please visit www.renault.co.uk/assistance

EasyLife Service Plan

Renault's EasyLife Service Plan is the ultimate package to provide care free servicing for your Renault. It really is the hassle free way to take care of our Renault and benefits from;

- Inflation Proof Servicing - You know exactly what you'll pay and there are no hidden costs
- Peace of Mind - No matter where life takes you, we'll be there in over 5000 workshops across Europe
- Renault Expertise & Quality - Our highly trained technicians know your Renault inside out

The EasyLife Service Plan contains Renault services

in-line with the manufacturer's service schedule, plus comes with a complimentary vehicle health check to ensure your Renault is in the best condition possible.

EasyLife servicing and warranty enhancements also available. Refer to the Price Guide for more details.

One off* and monthly** payment options available.

Finance options***

There are a wide variety of ways in which the purchase of a new vehicle can be financed. Renault Finance offers all of them, so whether you're a fleet buyer or private buyer, Renault Finance is ideally placed to tell you which plan or combination of plans best suits your needs and circumstances.

Renault car insurance¹

A car as well designed as your Renault deserves an insurance policy to match. Renault Insurance has been specifically created to provide superb protection for you and your car. Unlike most other UK insurers, in the event of an accident, Renault Insurance will have your Renault repaired at a Renault Approved Bodyshop using only Renault approved parts and approved repair methods. This maintains your Renault's safety rating, protects its resale value and preserves its Renault warranty[^]. Renault Insurance also offers a courtesy car for the duration of a repair at a Renault Approved Bodyshop.

Renault car insurance: **0330 102 7794[†]**
www.renaultcarinsurance.co.uk

Lines are open Mon - Thurs 8.30am - 7pm, Fri 9am - 6pm, Sat 9am - 5pm

Renault iCare

Is an innovative Service, Maintenance & Repair product that supplies Business customers with a fully supported, managed hassle free service and maintenance package.

Renault iCare is a "Pay-As-You-Go" product that insures your vehicle is maintained by Renault technical experts when work is required.

iCare provides the following benefits:

- Full Service, Maintenance & Repair cover in the Renault Dealer Network
- Tyres can be included within the contract at an additional fixed cost
- Ancillary equipment can also be included (at an additional fixed monthly cost)
- Excludes: Damage/Neglect/Abuse/Glass & Bulbs
- A fixed, pre agreed pence per mile rate
- No excess mileage charges at the end of the contract
- No pooled mileage administration
- Minimalise downtime

For more information and to obtain a quote based on your requirements, please speak to your local Renault Business dealer or visit www.renault.co.uk/icare

Customer Relations

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If, after speaking to your local Renault dealership, you are not completely satisfied, please contact the Renault UK Customer Relations Team on 0344 3350000[†] (Mon-Fri 8.00am to 6.00pm, Closed on Bank Holidays. Live Chat Mon-Fri 8.00am to 9.00pm). You can also visit our website www.renault.co.uk or write to us at: Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.

^o 3-year warranty valid on new cars (except Traffic passenger). Exclusions and limitations apply. For Warranty Terms and Conditions please visit www.renault.co.uk/warranty. *The EasyLife Service Plan offer is available for all retail vehicles and valid at participating dealers only or Renault.co.uk and can be purchased up to 12 months after registration or before the first service (whichever is sooner). Vehicles must be ordered between 2 July to 30 September and registered by 31 December 2024. **The EasyLife Service Plan is available for eligible retail vehicles on a 24, 36 or 48 monthly payment option and are only available at point of signing a finance agreement provided by Renault Finance. Rivers Office Park, Denham Way, Rickmansworth, WD3 9YS. Guarantees and indemnities may be required. You must be a UK resident (excluding the Channel Islands) and over the 18 to apply for finance. Terms & Conditions apply. ***Finance provided by Renault Finance, P.O. Box 149, Watford, WD17 1FJ. Guarantees and indemnities may be required. You must be at least 18 and a UK resident (excludes Isle of Man and Channel Islands) to apply. Subject to status, terms and conditions apply. [†]Calls to 0330 numbers are free if used as part of your inclusive mobile minutes and are charged at local rates from landlines. [^]If your insurer uses non-approved parts which subsequently fail, they may not be covered under your manufacturer's warranty. ¹Renault Insurance is arranged and administered by Verex Insurance Services Ltd, which is registered in England and Wales No. 05686831 at Batchworth House, Church Street, Rickmansworth, Herts, WD3 1JE and authorised and regulated by the Financial Conduct Authority, No. 487185. Verex Insurance Services Ltd arranges policies from a panel of insurers, details are available on request.