

Renault **EASY CONNECT** - Multimedia Systems

EASY LINK - Quick guide



WELCOME TO THE WORLD OF RENAULT EASYCONNECT

Congratulations on your choice.

In order to ensure you make the most of your integrated multimedia screen device, we recommend that you read this document to find out about the main functions, the settings for your multimedia system and the advantages of connectivity.

This document does not replace the driver's handbook.

Please read the vehicle user manual for more detailed information on the features mentioned in your multimedia system "References" guide and for further information on protection of your personal data.

The "References" guide covers all the functions (standard and optional) available **(availability on the navigation system depends on the version, the options selected and the country where marketed)**. **The screens shown in the user manual are not contractual.** Depending on the brand and model of your telephone, some functions may be partially or fully incompatible with your vehicle's multimedia system.

For more details, please consult an Authorised Dealer.

Translated from French. Copying or translation, in part or in full, is forbidden unless prior written permission has been obtained from the car manufacturer.



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Switching on

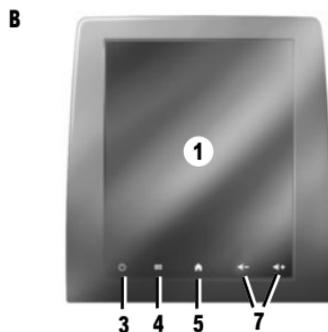
The multimedia system starts:

- when the vehicle is started;
- when you press the **3** control on the multimedia panel or the **2** button;
- when the screen is touched.

Switching off

The multimedia system switches off:

- when you press the **3** control on the multimedia panel or the **2** button;
- when the opening elements of your vehicle are locked.



Multimedia screen

The system is fitted with a multimedia screen **A** or **B**.

Select a function or a button on the screen by touching it.

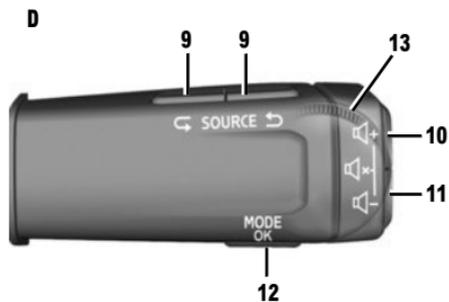
Controls

The multimedia system is fitted with screen controls **A**, **B** or **C**, steering column controls **D** or **E** and steering wheel controls **F** or **G** which can be used equally to interact with the system.



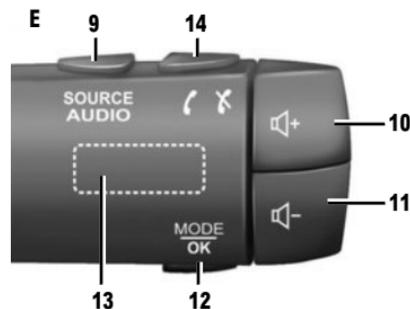
SCREEN CONTROLS A, B AND C

- 1** Multimedia screen.
- 2** On/off
Rotary button: volume control.
- 3** Short press: switch off the radio/music, switch off the screen, put on standby.
Long press: restarts the system.
- 4** Access to main menu.
- 5** Access the home page.
- 6** Access the settings menu.
- 7** Volume settings.
- 8** Socket USB.

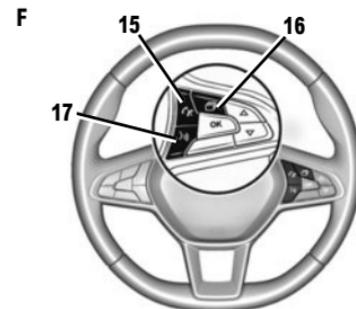


STEERING COLUMN CONTROLS D AND E

- 9** Choosing the audio source.
- 10** Increase the volume of the source currently in use.
- 10+11** Mute/unmute the radio sound, pause/play an audio track, interrupt the voice recognition voice synthesizer.
- 11** Decrease the volume of the source currently in use.



- 12** Short press: confirm an action.
Long press: return to the previous screen/previous level when browsing menus, cancel a current action;
- 13** Browse the radio stations/audio tracks/directories.
- 14** Answer/end a call.



STEERING WHEEL CONTROL F

- 15** Answer/end a call.
- 16** Scroll through information according to the display style (audio, compass, engine power, etc.)
- 17** Activate/deactivate the multimedia system voice recognition.

REMOTE CONTROL G

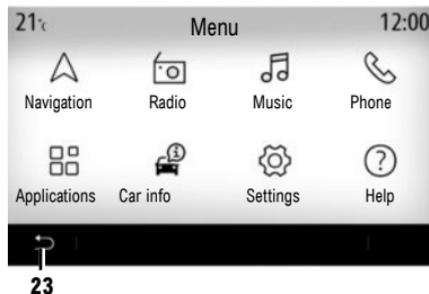
- 18** Return to the previous screen.
- 19** Access the home page.
- 20** Access to main menu.

6



- 21** Switching:
- navigation in the selected area;
 - up/down: move around the areas on a menu;
 - left/right: move to different tabs on a menu.
- Rotate:
- move around the various elements of a zone;
 - move around a list;
 - change the scale of the navigation map (ZOOM mode).
- Press: to confirm.

- 22** Go to the MULTI-SENSE system menu.

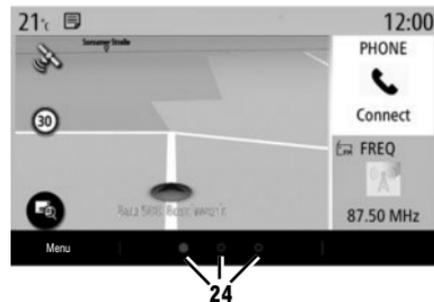


Main menu screen

The system has several menus, all of which can be accessed from the main menu, “Navigation”, “Radio”, “Music”, “Phone”, “Applications”, “Car info”, “Settings”, “Suggestions & Notifications”, “Help”.

You can return to the previous page from most menus by pressing the **23** button.

Depending on the country, the menu reading direction may be inverted and some menus may not be available for scrolling.



Welcome screen

The home pages are the default screens for your multimedia system. Your system has several customisable home pages **24**.

Move from one page to another by sliding your finger horizontally. These home pages are made up of a certain number of widgets to functions such as the navigation, the radio, etc.

You can customise the home pages by selecting widgets in the library.



Customising the home pages

ADD WIDGETS

Select the home page that you wish to customise, then the widget that you wish to be displayed. Drag the widget to the desired location on the home page.

The “Address” and “Contact” widgets can be used to directly set a route towards to the saved address or to start a call to a saved contact. Please refer to the section entitled “Add and manage widgets”.

DELETE WIDGETS

Select the widget and click the “Delete” button or drag it to the widget library.

Voice recognition

Use the steering wheel control  to activate the voice recognition on your multimedia system and/or your telephone if it is connected to the multimedia system by voice commands:

- short press: activate/deactivate multimedia system voice recognition.
- long press: activate/deactivate voice recognition for your phone, if the phone is connected to the multimedia system.

The One Shot feature allows you to make a more specified voice command.

The voice recognition system does not store the voice and does not include voice assistance which can interact with the user or answer questions.

Updates

Updates are released regularly.

MANUAL UPDATE

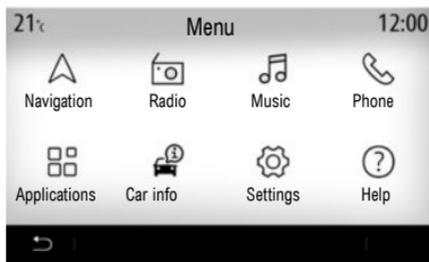
Your system is updated using a USB flash drive. To update your system, connect to <https://easyconnect.renault.com> from a computer, access the “Update” page, select your vehicle model and follow the instructions.

Note: the USB flash drive format should be in FAT32 or NTFS and have a minimum capacity of 8GB and a maximum capacity of 64GB.

AUTOMATIC UPDATE

If your vehicle has connected services, your system is updated automatically. To update your maps, first check that all of your vehicle services are activated.

Refer to the “Activating services” section



“Multimedia” applications

From the home screen, press “Menu” to access the “Multimedia” applications:

- “Radio”;
- “Music”;
- “Applications”;
- “Settings”.

Note: several input sources are available.

Please refer to the system instructions for further information.



“RADIO”

Please see the “Radio” section in this document.



“MUSIC”

Press the “Music” button, then select an input source to access the audio files.

Note: only available sources can be selected. Unavailable sources will be greyed out.

Note: Some formats may not be readable by the system.



“APPLICATIONS”

This menu can be used to access the following applications:

- installed applications;
- “Video”;
- “Photo”.

“Video”

Press the “Video” button, then select a connected source (USB port) to access the videos. To start playing a video, select the video to view.

Note: Some formats may not be readable by the system.

“Photo”

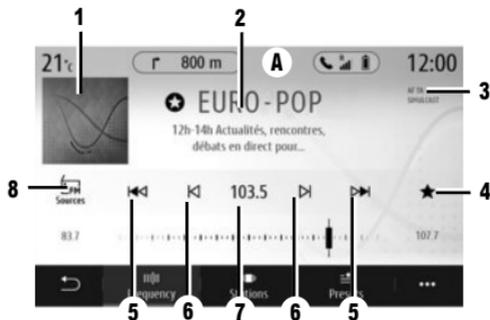
Press the “Photo” button, then select the connected source (USB port) to access the photos. The system offers you two options:

- to view a photo;
- to launch a slideshow.



“SETTINGS”

Use this menu to set the various functions of the Multimedia system.



“Radio”

From the main menu of the multimedia system, press “Radio”. If a radio station is already playing, press the shortcut to area **A** from some of the pages on the “Navigation” or “Phone” menus.

- 1 Radio station logo.
- 2 The name of the current station, frequency and text information.
- 3 Indication of the activation of traffic and other information.
- 4 Store a station in “Presets”.

- 5 Access next or previous station.
- 6 Access next or previous frequency.
- 7 Access to manual entry of the desired frequency.
- 8 Access the audio sources menu

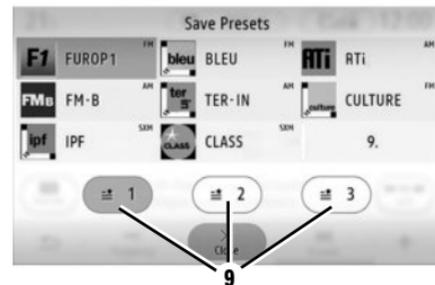
“FREQUENCY” MODE

Use this mode to select radio stations or frequencies in the current radio band. You have two options:

- search by frequency: scan the frequencies (in 0.5 Hz steps) by repeatedly pressing the **6** buttons;
- search by station: move forwards or backwards to the next station by pressing the **5** buttons.

SELECT A RADIO BAND

Select FM, AM, DR (digital radio) or Bluetooth by pressing “Sources” **8** on the multimedia screen.



STORE A RADIO STATION AS A PRESET

Use this function to store the station now playing. In “Frequency” mode, press the **4** button or press and hold the current station logo **1**. Select a location on one of the three pages **9** by pressing a location until a beep sounds.



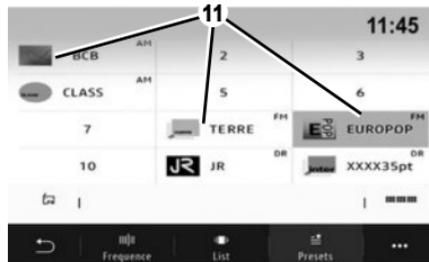
“LIST” MODE

This mode allows you to find a station by name from an alphabetical list.

Flick the list to scroll through all the stations.

The radio station **10** you stopped on is played.

You can also press a radio station on the list to play.



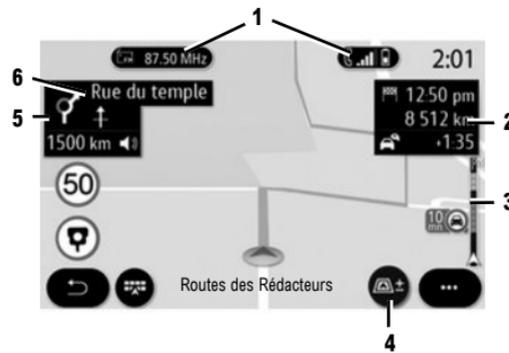
“PRESETS” MODE

This mode allows you to access the previously stored radio stations. For more information, refer to “Save preset” in this section.

Press one of the buttons **11** to select the radio station that you wish to listen to.

Note: if radio stations do not use RDS or if the vehicle is in an area with poor radio reception, the name and logo will not appear on the screen. Only their frequencies are shown, at the top of the list.

Please refer to the system instructions for further information.



“Map”

From the home screen, press “Menu”, then “Navigation” to access the map.

You can also access the map from the “Navigation” widget.

The map shows your current position, the current road name and the information that you configured (show POIs, weather, traffic display, etc.).

Certain POI (point of interest) provide additional information such as:

- “Fuel station” also indicates the fuel price associated to your vehicle;
- The “Charging station” map indicates the number of vehicle charging sockets available.

Use area **2** to access information on your journey, such as the arrival time and delay time due to traffic.

Use area **5** to access details on the next changes in direction and the name of the next road to be taken **6**.

Use area **3** to access details on the traffic conditions.

You can view information about upcoming turns, name of next street, arrival time, additional time due to traffic conditions and distance.

Press the **4** button to display the 2D/2D North, 3D/3D Inception views.

The map also provides information on the road types on the journey (motorways, toll roads, ferries, motorail, etc).

You can change view mode: there is a traffic incident map view or a traffic incident list view.

Press the “Detour all” button to avoid all areas with traffic disruption.

Press the “Go” button to start the selected route.

A panel indicates the speed limit that you should observe. You will be notified when you come to a control area.

Use the **1** buttons to access shortcuts “Radio” and “Phone”.

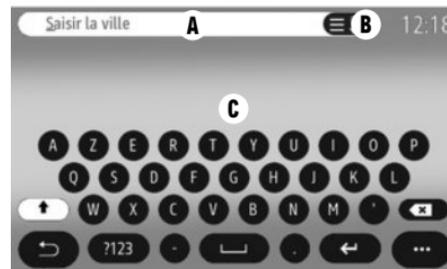
Refer to the system instructions for further information



“Navigation”

From the home screen, press “Menu”, then “Navigation” to access the following menus:

- “Find an address”;
- “History”;
- “Favourites”;
- “Points of interest”;
- “Coordinates”;
- “Route”;
- “Traffic”;
- “Navigation settings”.



“HISTORY”

This menu lets you select a destination from the list of addresses recently used. These are automatically stored.

To enter an address, enter the name or postcode of the town or city using the on-screen keypad **C**. The system may suggest several town names in the area **B**. Select the town or city.

Follow the same procedure for the “Street” and “House Number” screens.



“FAVOURITES”

From the “Address” tab, you can:

- run navigation guidance to your “Home” or “Work”.
- “Add new address”.

From the “Route” tab, you can:

- run a favourite route
- “Add new route”.

Note: only one “Home” address and “Work” address can be saved by the multimedia system.



“FIND AN ADDRESS”

Use this menu to enter a partial or full address. Press the “Enter junction” button, then select a junction from the “Address” screen. From the **A** navigation menu search area, you can also enter a destination manually.



“POINTS OF INTEREST”

Use this menu to search for points of interest by name or category: “Fuel station” (with fuel prices), charging station, “Parking”, Restaurant, location (“On route Destination”, in a city).



“COORDINATES”

This menu lets you define a destination using latitude and longitude.



“ROUTE”

- This menu can be used to access the following
- Use “Cancel route” to cancel the current route;
 - Use “Modify route” to modify your current route;
 - Use “Avoidance area” to avoid a selected geographical area;
 - Use “Overview” to see an overview of your route on the map;
 - Use “Route details” to view all stages of your route in detail;
 - Use “Route simulation” to simulate the route;
 - Use “Create route” to configure a new route.



“TRAFFIC”

The “Traffic” function uses real-time online information. The traffic information bar on your route **7** informs you of traffic incidents in the form of dots on the map and covers the main routes.



ONE LINE SEARCH

Use the One Line Search function for a quick and precise search.

As soon as you enter the first letters in the **8** search area, the multimedia system suggests a similar street name, town or POI.

Press the **9** button to view the full list of suggestions.

Please refer to the system instructions for further information.



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NAVIGATION SETTINGS

When a route in progress, you can adjust different navigation settings from the **10** pop-up menu:

- "Cancel route";
- "Guidance voice";
- "Alternative routes";
- "Route details";
- "Settings".

Note: without a route in progress, only the "Settings" function is available.

"CANCEL ROUTE"

This function is used to stop the navigation in progress.

"GUIDANCE VOICE"

Use this function to adjust the "Guidance voice" volume by pressing "+" or "-".

"ROUTE DETAILS"

This function is used to view the details of the current route.

"SETTINGS"

Use the following tabs to access the following settings:

- "Route type";
- "Allow toll roads";
- "Allow motorways";
- "Automatic guidance proposal";
- "Avoidance area";
- "Time display";
- "View mode";
- "Traffic display";
- ...

Depending on the equipment, the multimedia system provides an overview of the POI or destination and allows you to contact some POIs directly using the "Call" button.



"NAVIGATION" FOR ELECTRIC OR HYBRID VEHICLE

Navigation is configured based on your vehicle's engine. Several additional menus are provided:

- "Accessible area" based on the remaining charge level;
- "Charging station" with sockets available;
- "Route" with charging points;
- "Settings" related to charging;
- ...

Please refer to the system instructions for further information.



“Phone”

PAIRING A PHONE

To use your hands-free system, pair your Bluetooth® mobile phone with the multimedia system.

Check that the Bluetooth® of your phone is activated and set its status to “visible”.

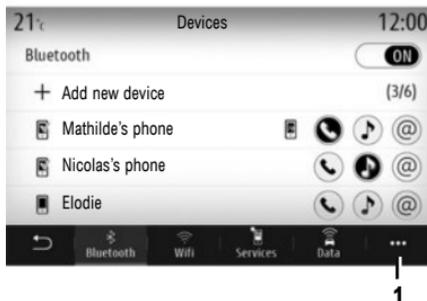
For more information on the visible status of your telephone, please refer to the telephone manual.

Depending on the model, and if the system requests it, enter the Bluetooth® code on your telephone to pair it to the multimedia system, or confirm the pairing request.

Your phone may ask for authorisation to share your contacts, call logs and media.

Accept sharing to find this information on the multimedia system.

Note: the “dual SIM” is not managed by the multimedia system. Configure your telephone.



CONNECTING A TELEPHONE

Once the multimedia system is started, the hands-free phone system searches for any paired phones with Bluetooth® activated nearby.

The system automatically downloads the data for the last telephone connected (directory, music, etc).

Note: when your telephone connects automatically to the multimedia system, data downloads (phonebook, contacts etc.) will only be enabled if you previously allowed data sharing when pairing your telephone to the multimedia system.

CHANGING A CONNECTED TELEPHONE

From the “Phone” menu, pop up menu **1** then “Paired devices list”:

- de-select the functions to be disconnected from the telephone currently in use;
- select the functions to be connected to another telephone that is already paired and present in the list of devices.

From the “Settings” menu, select “System settings”, “Devices” and select the telephone to be connected.

Note: to change the connected telephone, you will first have to pair more than one telephone.

Please refer to the system instructions for further information.

For more information about the list of compatible telephones, please consult the <https://easyconnect.renault.com> website.



“Phone”

From the main menu, press “Phone”. You can make a call by selecting:

- a number in the call log from the “History” menu;
- a contact in the phonebook from the “Phonebook” menu;
- the keys on the keypad from the “Dial” menu.



“CALL LOG”

This menu lets you go to:

- incoming calls;
- missed calls;
- outgoing calls.

Select the tab required and press the contact to make the call.



“SMS”

The multimedia system informs you that a new SMS has been received, via a warning message that is shown in any menu that is open.

By default, after pairing and the telephone connection, when a new message is received, it will be available on the multimedia system.



“PHONEBOOK”

By default, when connecting a telephone, the contacts are synchronised automatically if hands-free connection is activated. For more information, please refer to “Connecting/disconnecting a telephone”.



“DIAL NUMBER”

Enter the desired number using the digital keypad, then press “Call” to make the call.

From the moment the first number is entered, the multimedia system suggests a list of your contacts with the same series of numbers.



“SETTINGS”

From the pop-up menu, select “Settings” to access the following settings:

- “Voice mail settings”;
- “Automatic phonebook download”;
- “Sort by name/First name”;
- “Automatic hold”;
- “Phone ringtone”;
- “SMS”;
- “Private mode”;
- “Smartphone help”.

“VOICE MAIL SETTINGS”

Use this option to configure the settings of your telephone answering system.

“PHONE RINGTONE”

Use this option to adjust the sound level for the:

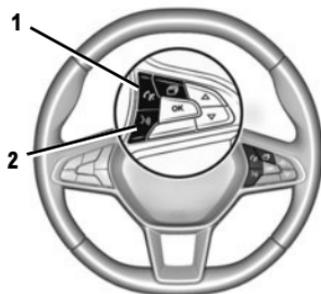
- “Phone ringtone”;
- “Hands-free phone”.

“SMS”

You can activate or deactivate SMS.

“SMARTPHONE ASSISTANCE”

Use this option to access a tutorial on how to use your telephone's voice recognition from the multimedia system.

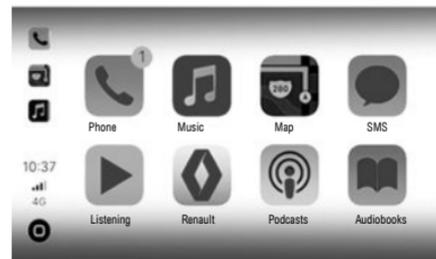
**Voice recognition** 

You can use the voice command on either the multimedia system or your telephone to dial a number or call a contact in your phonebook.

Press or press and hold button **2** to enable or disable voice recognition on the multimedia system, or on your phone if it is connected to the multimedia system.

You can answer/end a call by pressing directly on control **1** on the steering wheel.

The One Shot feature allows you carry out a more specified voice command: "Call Elodie".

**“ANDROID AUTO™, YANDEX.AUTO™ CARPLAY™”**

The “Android Auto™” and “Yandex.Auto™” applications can be downloaded from your smartphone to enable access via your multimedia system.

“CarPlay™” is a service available on your smartphone which enables you to use your phone via your multimedia system screen.

Note: these applications will be recognised by the multimedia system if your phone is connected to the USB port on your vehicle and if the SIRI service is activated.



“Vehicle settings”

You can configure the settings of your vehicle by selecting “Settings”, then the “Vehicle” tab.

Some settings have to be set with the engine running if they are to be stored by the multimedia system.



“DRIVING ASSISTANCE”

Use this menu to access and adjust driving aids such as “Lane assist settings”, “Blind spot alert”, and “Active braking”, etc.



“PARKING AIDS”

Use this menu to access and set parking aids such as “Rear-view camera”, “Obstacle detection”, “Easy park assist”, etc.



“MULTI-SENSE”

Use this menu to select the required mode and to customise the behaviour of some on-board systems.

Select the desired mode:

- “My Sense”;
- “Sport”;
- “Comfort”;
- “Eco”.

Press “Mode configuration” to customise the different parameters for on-board systems such as “Steering”, “4CONTROL”, “Damping”, “Engine sound design”, “Ambient lighting”, etc.



“PROGRAMMING ENGINE START”

Use this menu to set-up the remote engine start-up function up to 24-hours before using the vehicle, in order to heat/ventilate the passenger compartment and pre-heat the engine.



“IONISER”

Use this menu to create a relaxing and healthy environment in the passenger compartment.

The air ioniser uses two modes:

- “Relax”: creates a healthy and relaxing driving atmosphere through the emission of ions;
- “Clean”: helps to reduce bacteria and allergenic particles present in the air.



“REMOTE-ENGINE START-UP”

Use this function to start your engine remotely via your smartphone, in order to heat/ventilate the passenger compartment and pre-heat the engine.

Please refer to the system instructions for further information.



“USER SETTINGS”

This menu lets you activate/deactivate the following options:

- “Free wheel in Eco mode”;
- “Turn indicator sound volume”;
- “Turn indicator motorway mode”;
- “Walk-away closing sound”;
- “Silent mode”;
- “Adaptive Lights”;
- “See-Me-Home”;
- “Automatic front wiper”;
- “Front/Rear wiper drop”;
- “Automatic mirrors unfolding”;
- “Automatic cabin light”, etc.

To re-initialise the settings, press the pop-up menu button, then “Reset”.



“Car info”

Some information on your vehicle and trips can be accessed via the “Car info” menu, then the “Vehicle” tab.



“TYRE PRESSURE”

This menu controls alerts to the driver in cases of low air pressure or leakages in the tyres. To launch a reset, press “Reset”. A confirmation message is displayed on the screen.



“DRIVING ECO”

This menu enables you to assess your driving style and informs you about your electric energy consumption.



“ELECTRIC VEHICLE”

Use this menu to set vehicle charging, set the comfort temperature and view all of your settings in a calendar.



“ENERGY INFO”

This menu enables you to view your vehicle's energy consumption according to the engine type (combustion, electric, hybrid).

Please refer to the system instructions for further information.



“App manager”

From the main menu, press “Applications”, then press the pop-up menu.

The “App Manager” menu lets you see which apps are currently running on your system and provides a list of installed apps. Press the icon for the app that you wish to run. Some services are freely accessible during the trial period. You can extend your subscription online at <https://easyconnect.renault.com>.

Note: applications that are running will stop as soon as the multimedia system is switched off.

To uninstall an app, press “x” at the top right of the app that you wish to delete.



“Help”

TECHNICAL HELP

Use the “Assistance” menu to contact a call centre and receive assistance in repairing or servicing your vehicle in the event of a breakdown.

“EMERGENCY CALL”

The “Emergency call” function is triggered automatically in the event of a serious accident or if the airbag is triggered.

The emergency services will be called automatically.

Your vehicle GPS will be used to direct the emergency services to the accident location.

Note: use of the “Emergency call” function deactivates several controls and menus of the multimedia system in order to give priority to emergency calls.

Please refer to the system instructions for further information.



“System” settings

From the home screen, press “Settings”, then the “System” tab.
Use this menu to define the multimedia settings.



“DISPLAYS”

Use the “Brightness” tab to adjust the brightness of:

- the instrument panel;
- the multimedia screen;
- the head-up display “HUD”.

Adjust the brightness by pressing “+” or “-”, or activate/deactivate the functions.

“INSTRUMENT PANEL”

Depending on the style selected, certain information is displayed such as:

- the current audio source;
- the compass;
- the engine power and torque;
- the current fuel consumption;
- route direction.

“MULTIMEDIA SCREEN”

From the “Style” tab, you can choose different display styles for the instrument panel. You can also customise the multimedia system screen background by selecting an image.

“HEAD-UP DISPLAY”

From the “HUD” tab (Head-up display), you can adjust the following settings:

- activate/deactivate the “Head-up display” function;
- activate/deactivate the “Automatic brightness ON/OFF” function;
- adjust the day brightness;
- adjust the night brightness;
- adjust the display height.

“SOUND”

This menu allows you to configure the different sound settings.

From the “Audio”, you can adjust the following sound equaliser settings:

- activate/deactivate the bass;
- adjust the “Balance / Fader”;
- adjust the bass, medium or treble;
- adjust the volume automatically according to the vehicle speed.

Note: equipped with the “Bose” audio system, you will be able to access settings such as “Surround”.

From the “Voice” tab, you can set the following options:

- choose the voice type for the navigation guidance instructions;
- adjust the navigation guidance voice volume;
- adjust the voice recognition volume;
- activate/deactivate the button sounds;
- activate/disable the voice command by voice.

« LANGUAGE »

This menu lets you select a language to be applied to the vehicle.

Select the desired language.

You will be informed of voice command availability for each language.

“KEYBOARD”

From this menu you can choose the type of virtual keypad: (“Azerty”, “Qwerty”, “Qwertz”, etc.) When you start entering your text the multimedia system may suggest associated words to you.

Home pages, functions and information may be displayed differently according to the country.

“DATE AND TIME”

This menu enables you to adjust:

- the display mode;
- the date;
- the time (12 hours or 24 hours);
- “analogue” or “digital” clock.
- automatic adjustment;
- adjustment of time and date.

Note: it is recommended to keep the automatic setting.

“HOME MENU”

Use this menu to configure the home pages on your multimedia system. You can modify the home page displays by adding widgets and re-organising some of the menus.

For more information on configuring the home page, see the section on “Adding and managing widgets”.

“USER PROFILE”

Select the desired user profile.

The following settings are stored in a user profile:

- system language;
- distance unit (when available);
- home page configuration;
- display settings;
- MULTI-SENSE settings;
- ambient lighting settings;
- driver’s seat position settings;

- door mirror settings;
- massage settings;
- presets;
- radio settings;
- navigation settings;
- navigation history;
- navigation favourites;
- privacy settings.

From the “General” tab, press the “Log-in” button to save your settings.

When you enter your identification, your profile settings will be saved to your account “MY Renault”. You may then use the account to load your vehicle settings and multimedia system settings on another vehicle of the same brand.

“NOTIFICATIONS”

Use this menu to display notifications during driving. Each notification informs you of events based on the following categories:

- “Navigation”;
- “Multimedia”;
- “Phone”;
- “Vehicle”;
- “Applications”;
- “System”, etc.

**“System information”**

From the “Car info” menu, select the “System” tab to configure the following:

- “Update status”;
- “System update”;
- “Map update”;
- “Licence”;
- “Factory reset”.

RESETTING THE SYSTEM

To do this, switch on your vehicle’s multimedia system.

From the main menu, press “Car info” then “System” followed by “Factory reset”.

Please refer to the system instructions for further information.

(<https://easyconnect.renault.com>)

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