

Renault SELECTION

EXTENDED WARRANTY FOR YOUR APPROVED USED VEHICLE

This warranty covers both Renault and Dacia Approved Used cars sold through an authorised Renault Selection Dealer.

We are sure you will understand that normal wear & tear and damage caused by overstressing, incorrect handling or inadmissible modifications are not covered by this Warranty.

Please note that the maximum amount payable under the Warranty during the period of Warranty shall be up to the purchase price of the vehicle unless otherwise stated on the Warranty schedule.

All replacement parts and labour will be paid including exhaust systems (incl. the catalytic converter) but with the following exceptions:

1. Any mechanical failure in respect of which you are entitled to compensation from any other company or have any other rights.
2. Any mechanical failure the subject of a product recall.
3. Any mechanical failure resulting from normal wear and tear.
4. Rectification of rattles, squeaks, adjustments and water entry.
5. Any item fitted to your vehicle which is not an original Renault approved option or accessory, or any damage caused by such item or the fitting of such item.
6. Any damage to the vehicle (including the windscreen) attributable to impact or road traffic accident or any act or omission by any person which is wilful, unlawful or negligent.
7. Any damages occurring, or repairs required, as a result of the continued operation of the vehicle or covered component after a mechanical failure or other defect (including loss of lubricants or coolants), has occurred (notwithstanding the foregoing, should any of the warning indicators display the need for attention and be ignored, any resultant damage will not be covered by that warranty).
8. Any mechanical failure of a covered component caused (whether in whole or part) by a non-covered component.
9. Any mechanical failure attributable to abuse, misuse, neglect, negligence, improper servicing or repair, the use in the vehicle of fuel which is of poor quality, contaminated or the wrong grade or specification for the vehicle, and the failure to maintain recommended levels of any fluids or lubricants.
10. Air-conditioning and climate control - The receiver drier and costs over €40.00 (including VAT) in respect of re-gassing the air-conditioning system in the event of breakdown necessitating the system to be re-gassed. Routine maintenance or re-gassing is not covered.
11. Engine – decarbonising, reseating, sticking or burnt out valves and seats and decoking.
12. Final drive – gaiters and boots.
13. Fuel system – fuel leakage, failure of piping and seals.
14. Steering – gaiters and boots.
15. The replacement of consumables including (but not limited to) spark plugs and leads, glow plugs, heater plugs, belts, filters, hoses, brake and clutch linings, brake pads, disc rotors and/or disc and drum and machining, batteries and bulbs, LED's/ LED units, oil seals, gaskets, external linkages, clutch friction plates, re-charging air conditioners, re-gassing of air conditioners, fuel, lubricants, wiper blades and coolants.

16. Any mechanical failure attributable to repairs not carried out in accordance with the manufacturer's repair methods with parts to the manufacturer's specification.
17. Damage to, or failure of wheels, tyres, paintwork, bodywork, chrome, seals, panels and all glass items, decorative or trim components, (including but not limited to seat covers, door trips, soft top/convertible roof trim, covers, carpets, edge protectors), windscreen moulds, weatherstrips and seals, cup holders, ashtrays, telephone handset, software and battery.
18. Any maintenance, adjustment, upgrade, modification, and or re-programming required.
19. The cleaning of any component including the removal of any algae, carbon or sludge.
20. Any mechanical failure caused by corrosion, electrolysis or rust, any tappings, screws, and/or fixing and fastening devices.
21. Any mechanical failure attributable to any modification made to your vehicle.

Should your car develop a fault, please contact your local Renault dealer.

Please refer to your Warranty Schedule for the Warranty number and the details of the vehicle to which this Warranty applies.

Duration of Cover

Please refer to your Warranty Schedule, which will show the duration of cover applicable.

Transfer of Warranty

Should you sell your Renault or Dacia vehicle privately, then the unexpired portion of this Warranty can be transferred to the new owner. Transfer to the new owner can only occur if, as at the date of the transfer, you have complied with all the terms and conditions of this Warranty, in particular the conditions relating to servicing and the change of any timing belts fitted to the vehicle.

To transfer this Warranty please contact Administration on +44 (0) 2476 527800

Servicing Your Renault Vehicle

Keep your vehicle serviced in accordance with the service schedule recommended by Renault. The servicing should be completed by a Renault Dealer using Renault or Dacia Original Parts. You must keep all servicing receipts and invoices.

Failure to keep your car serviced in accordance with the Manufacturer's Service Schedule will void the Warranty.

General Conditions and Claims Conditions

The cost of any investigation work can only be authorised by the vehicle owner, who will remain responsible for meeting that cost in the event that the repair is not covered by the Warranty.

Replacement of drive belts, filters, lubricants, antifreeze and fluids required because of the failure of a covered part are covered by the Guarantee.

Consequential damage to a part will be paid for if caused by another covered part. Consequential damage to a part not included in the Warranty will not be covered. Notwithstanding the above, we are not liable for consequential loss however caused.

Repairs will be carried out in accordance with manufacturer's repair methods and parts required for the repair to be covered.

Failure caused by deterioration of a covered part commensurate with its age and mileage is not covered. This includes, but is not limited to, gradual loss of engine compression requiring the replacement of valves or rings and the gradual increase in the oil consumption due to normal operating functions.

The car must not be used for commercial use, professional instruction, competition or off-road use, motor rally, speed or duration tests or any practice for these events. Additionally your car should not be modified outside manufacturer's specification.

Damage caused by any of the following will not be covered: alterations, experimental equipment, fire, water ingress, corrosion, frost, floods, snow-affected roads or embedding in mud or sand, a recurring problem where you have not sought repair advice from a Renault Dealer, failure to respond to a manufacturer's recall, not maintaining your car in a safe and roadworthy condition, improper repair, intentional damage or injury, loss or damage to contents of your car, the theft of your car, participating in a criminal act, wilful exposure to danger, any type of accident, any failure of a cosmetic nature only, being under the influence of drugs (unless medically supervised) or alcohol, misuse or neglect, any unlawful act or omission, acts of war or God, nuclear explosion, sonic boom or radioactivity.

All Warranty repairs must be carried out by a Renault Approved Dealer or Renault Authorised Service Dealer.

Parts failures will be handled by the administrator on behalf of Renault and we reserve the right to have the vehicle inspected by an independent engineer prior to any work being carried out.

Where the Warranty holder's car insurance should pay for a repair or will deem the car to be a write-off, then that insurance should be used and not the Renault Warranty.

The Renault Selection Used Warranty is administered by:

Global Insurance Management Ltd, 7th Floor, Eaton House, 1 Eaton Road, Station Square, Coventry, CV1 2FJ, United Kingdom.

Tel: +44 (0) 2476 527800

Telephone calls made in connection with your Renault Warranty may be monitored as part of training and quality assurance processes.

The Warranty may be invalidated if the owner continues to drive when a fault becomes apparent which results in further damage.

The quality of the Warranty repairs will be the responsibility of the repairing Dealer.

I confirm that I accept the terms and conditions of the Warranty and agree to be bound by them.

Please Note, this warranty is for 24 months from date of purchase of the vehicle.

Dealer Signature -----

Date -----

Customer Signature -----

Date -----