Terms & Conditions: Kwid Loyalty Program

The Offers ('Offers') as described in clause 01 of the Terms and Conditions (T&C) as stated herein are valid for the 'vehicles' retailed by the authorised Dealers of Renault India Private Limited ('RIPL') across India. These Offers are promoted by the Dealers on the terms and conditions as stated herein. This entire event shall be referred to as the Program for the sake of clarity and identification.

Please read these T&C carefully before involving in any kind of transaction as contemplated in the Offer, more fully described in clause 01 of this document.

Renault India Private Limited (RIPL)and/or the Dealer reserves the right to cancel/withdraw or amend the offers as mentioned herein at any time without prior notice.

Qualifying Entrants

This Offer is open only those customers who own one of more Renault Vehicle as on the date of availing this offer. Should they decide to buy an additional Renault vehicle or exchange their current Renault Vehicle, they shall be eligible to benefit from the Offers as mentioned below.

1. Offer would mean and include

    a. 3 Year Annual Maintenance Care (AMC) includes Easy-care Package for 3 Years / 30K Km for all non-CNG fitted cars.

    b. Additional exchange benefit of INR 10,000 (Techno & Climber variants only) on exchange with any of the Renault Cars.

    c. Additional cash discount of INR 15000 on purchase of CNG fitted cars.

2. For point, a, the 3-year contract shall continue to be governed by the standard contractual terms as applicable and administered by the Suppliers as authorised by RIPL.

3. All customer Deliveries from 1st November 2025 to 30th November 2025 are eligible to claim the benefit of the Offer. Retail invoicing of all the participants from 1st November 2025 to 30th November 2025 is compulsory criterion for offers defined from point 1

4. The Customers/Participants may be required to participate in a photo taking session during the delivery of the Vehicle. Pictures may be posted online or showcased at the showroom or any other place as the Dealer may deem fit The Customers/Participants shall have no objection whatsoever to such display/publication of the pictures as shot by the Dealer. The Customers/Participants shall further have no rights to claim any compensation in whatever format or any value because of such display/use/publication.

5. The Courts of Chennai shall have exclusive jurisdiction to entertain the dispute arising in this context

Liabilities

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1. The Dealer shall not accept any responsibility for any damage, loss, injury or disappointment suffered by any Customer availing the Program or participation in the program

2. The Dealer is not responsible for any safe custody, return, non-delivery or missing of entries, late, misdirected, problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software failure of any email or entry to be received on account of technical problems or traffic congestion on the Internet, telephone lines or at any web site, or any combination thereof, including any injury or damage to entrant's or any other person's computer or mobile telephone related to or resulting from participation or downloading any materials in the Program.

3. By accepting to participate and avail the benefit of this Offer, the Customer agrees that no claim relating to any losses or injuries (including special, indirect and consequential losses) shall be asserted against the RIPL, the Dealer, its parent companies, affiliates, directors, officers, employees or agents from any and all losses, damages, rights, claims and actions of any kind resulting from this scheme and acceptance of any Offer/Gift, including without limitation, personal injuries, death and property damage.

Use of Personal Information

1) By participating in the Program, accepting the Program and by not opting out voluntarily, you agree to allow, for unlimited period of time:

i. to the use of your name and photographs, without compensation, for promotional, display and marketing purposes; and

2) Each individual participating in this program or accepting the Program hereunder acknowledges that:

i. in respect of any Personal Information disclosed by her/him to the Dealer or obtained by the Dealer from her/him pursuant to this application is true and correct.

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