Press Note



RENAULT INDIA OFFERS AFTER-SALES SUPPORT FOR ITS CUSTOMERS IN KERALA

Free roadside assistance; additional trained technicians and support on 50% cost of the depreciation loss

24x7 toll free no.1800 300 44444 for any kind of special assistance needed by customers

Kerala, August 24, 2018: Renault, the Number one European brand in India, is offering After-Sales support for the flood affected vehicles in the state of Kerala. The initiative has been undertaken to provide some respite to the affected Renault customers, because of this unforeseen natural calamity. Renault shall ensure that the customer receives prompt response to their service requirements.

Free roadside assistance has already been initiated to the customers for towing their car to nearest authorised service centre. Renault India has deployed additional trained technicians to ensure faster turnaround in service and repair.

Renault is also working closely with insurance agencies to expedite the claim settlement process for affected vehicles and support customers on 50% cost of the depreciation loss. In addition, special offers shall be made available on exchange of flood-affected cars for a new Renault vehicle. For any other assistance customers can contact the **toll free no**. **1800 300 44444** round the clock.

ABOUT RENAULT

Renault India Pvt. Ltd. is a fully owned subsidiary of Renault S.A.S. France. Renault India cars are manufactured in the manufacturing facility located in Oragadam, Chennai, with a capacity of 480,000 units per annum. Currently, Renault India also has a widespread presence of more than 320 sales and 269 service facilities across the country with benchmark sales and service quality.

Renault India's product line up and services have seen strong recognition among customers and industry experts alike, winning more than 60 titles, making Renault India one of the most awarded automotive brands in a single year in India. The Renault KWID has already bagged 32 awards, including 10 'Car of the Year' Awards.

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