



terms & conditions

Renault India private limited, herein after referred to as "RIPL" has entered into a principle agreement with Mahindra mstc recycling pvt. ltd. (mmrpl) to facilitate the recycling of vehicles. the said recycling of vehicles shall be carried out by Mahindra mstc recycling pvt. ltd. (mmrpl) at their designated facilities. you are hereby advised to read through the conditions as stated herein and connect with the nearest authorised dealer of RIPL for support.

1. general conditions

1.1. role of RIPL: it is hereby reiterated that the role of RIPL is limited to facilitating the seamless scrapping of the vehicle to those prospects who agree to

- i. scrap their existing vehicle
- ii. buy a new Renault vehicle.
(both the conditions are inclusive)

1.2. references to "you" or "your" are to the individual or organisation who has requested the service.

1.3. "authorised Renault dealer" shall refer to the select Renault dealer authorised to execute the process as defined in clause 2.

1.4. "facility" or "service" herein refers to the proposal of allowing you to scrap your existing vehicle and buy a new Renault vehicle.

1.5. references to " Mahindra mstc recycling pvt. ltd. (mmrpl)" are to mmrpl (a company having its registered office at Mahindra towers, p. k. kurne chowk, Worli, Mumbai, duly authorised to carry out the scrapping activities.

1.6. references to "scrappage plan " means the scraping and ancillary support that will be provided to you following your acceptance of a quotation, as further described in clause 04 below.

1.7. references to a "request" mean the request that you make to the authorised dealership for the provision of the scrapping support; and

1.8. references to "quotation" mean the offer to that shall be extended by the authorised dealer on behalf of mmrpl.

2. who is eligible to claim the benefit of this

2.1. a vehicle owner who wishes to get his vehicle scrapped (2-wheeler or 4-wheeler limited to passenger cars) and buy a Renault vehicle.

3. process to be followed:

on validation of the documents & vehicle condition, dealer to arrange the quotation on behalf of mmrpl for the interested customer for his/her old vehicle to be scrapped. if quotation is acceptable to the customer, the vehicle will be picked up & sent to govt. authorized scrap facility of mmrpl. subsequently, dealer will transfer a certificate of receipt & scrap value of old vehicle in line with quotation to customer on behalf of mmrpl. on successful scrapping & deregistration of the vehicle with concerned state rto, dealer will share a certificate of destruction to the customer & will pass on the "exclusive scrap benefit" on the new car invoice.

it is recommended that you connect with the authorised dealer and reconfirm the process with the necessary documentations involved.

4. quotation

4.1. the quotation refers to the scrappage value. the quotation shall be based on the parameters/guidelines provided by mmrpl.

4.2. when you make a request you will be asked to provide to the authorised dealer with the following details: your name, address and other contact details, details of your vehicle on which the dealer may undertake checks to ascertain the condition.

4.3. by making a request you consent to the collection, use and transfer of the information that you provide to the authorised dealer in accordance with these terms and conditions.

4.4. the information as stated above, that you provide to the authorised dealer, shall be shared with mmrpl and such other partners as may be necessary to enable the provision of the services as sought hereunder. this information shall be retained as long as it is reasonably necessary for the purposes of providing the service

4.5 it shall be the endeavour of the dealer to execute the process in a reasonable timescale however the dealer cannot be held responsible for delays due to extreme weather, strikes, lock outs, industrial disputes, acts of god or other circumstances beyond our reasonable control.

4.6 you undertake to provide any relevant documents that may be needed to confirm your identity.

4.7. when the authorised dealer provides a quotation to you, it is based on the following assumptions in relation to your vehicle. the quotation is based on your vehicle being:

4.7.1. 2-wheeler or 4-wheeler passenger car

4.7.2. complete, in that it contains all of the components that a person would reasonably expect to be included within it, such as the engine, gearbox, bodywork, battery etc.

4.7.3. free from significant damage, such as damage sustained in a collision or as a result of an act of theft or vandalism.

4.7.4. free from any additional waste, such as litter, refuse or rubbish.

4.7.5 the statements and representations made by you are correct and accurate;

4.7.6. you have the legal right to dispose of the vehicle;

4.7.7 you have removed any personal possessions from your vehicle (any items found in your vehicle will be disposed of at our discretion);

4.7.8 you have been given a reasonable opportunity to examine your vehicle and confirm its condition.

4.8. if, at any point, the conditions in 4.7 vary, then the quotation maybe adjusted.

4.9. you declare that your vehicle shall be free from any debt/mortgage/lien or any such obligation. you shall be required to execute necessary declarations and indemnities, you agree to do so

4.10. where any terms contained in the quotation are varied prior to your acceptance of the quotation, then such variations will be confirmed to you along with all other relevant details,

4.11. quotations are valid for a period of **7 days** from the date on which the quotation is issued by the authorised dealer to you. if you do not accept the quotation within this period, it will expire.

5. other conditions:

5.1 this facility is available at select dealerships. you are advised to check the availability of the facility with the dealership in advance

5.2. you shall be required to execute multiple documents and share information as may be required by mmrpl. you consent to sharing such documents and the information as needed.

5.3 you understand that the role of RIPL is limited to facilitating the scrappage plan. therefore, RIPL shall not be liable for any loss or damage that arises to you

6. exclusion of liability

6.1. RIPL and/or its authorised dealer shall not be liable to you for any loss/damage sustained by you as a consequence of availing this facility.

6.2 you are strongly advised to examine your vehicle for any personal belongings. there shall be no responsibility for returning any personal possessions found in your vehicle. any items found in your vehicle will be disposed of at the discretion of the dealer.

7. your liability

7.1. you shall be liable for all loss, damage or injury (whether direct, indirect or consequential) that RIPL and/or its authorised dealer (the employees, agents or representatives) suffer as a result of your negligent failure or delay in the performance of your obligations under the document.

7.2. if, as a result of your negligence, we incur any injury or loss or expense as a result of any damage to any of our equipment, then we reserve the right to recover such losses and expenses from you.

8. general

8.1. any waiver by RIPL and/or dealer in exercising our rights will not restrict us from exercising any of our rights at a subsequent date.

8.2. this terms and conditions is governed by the law of india. the parties submit to the exclusive jurisdiction of the courts in chennai.

8.3. if any of the terms contained within this contract are deemed invalid, void or unenforceable for any reason, they will be severed from the rest of the terms and conditions which shall remain unaffected.

8.4 RIPL reserves the right to either withdraw, amend or short close the offer at its sole discretion without any further notice. any person availing the facility shall be deemed to have accepted these terms and conditions.

8.5 RIPL reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another facility, whether similar to this offer or not, or to extend or withdraw it altogether.

8.6 the announced benefits on the new car purchase including the exclusive r.e.li.v.e. benefit may vary based on the model, variant and the regular offers of the current month. the benefits can be leveraged only on scrapping of the customer's old vehicle through the channel mentioned above & on purchase of a new Renault vehicle through Renault dealership.

8.7 this program is applicable in select locations in Delhi & NCR, Mumbai, Pune, Bangalore, and Chennai.

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