Terms and Conditions: Renault Easy Care package

This Offer as described in clause 01 of the Terms and Conditions (T&C) as stated herein is valid for the 'vehicles' retailed by the authorised Dealers of Renault India Private Limited ('RIPL') across India. These Offers are promoted by the Dealers on the terms and conditions as stated herein. This entire event shall be referred to as the Special Offer for the sake of clarity and identification.

Please read these T&C carefully before involving in any kind of transaction as contemplated in the Offer, more fully described in clause 01 of this document.

Renault India Private Limited (RIPL) and/or the Dealer reserves the right to cancel/withdraw or amend the offers as mentioned herein at any time without prior notice.

- 1. Special Offer: The Special Offer hereby means that those customers who book any of the Renault Vehicles between 1st September 2022 to 30th September 2022 and take the delivery of the same on or before 30th September 2022, shall be eligible to 10% rebate on purchase of Renault Easy Care Pack. The customer is advised to visit the Dealership and familiarise themselves with the Renault Easy Care Package options and respective prices for their city/ state.
- 2. The Renault Easy Care is prepaid maintenance program covering periodic maintenance services for selected period, as per plan purchased by the customer. The same is available in three options based on time/ kms driven 3Yrs/30K Kms / 4Yrs/40K kms / 5Yrs/50K kms
 - 3. Every Customer meeting the criteria as specified in clause 01 of this T&C shall be eligible to claim the rebate offered on the Renault Easy Care Package irrespective of the model/variant chosen.
 - 4. All customer bookings between 1st September 30th September'22 with deliveries on or before 30th September'22 shall be eligible to claim the benefit of the Offer. Retail invoicing of all the participants from 1st September to 30th September,22 is compulsory criterion for offer defined at Point no. 1.
 - 5. By choosing to claim the offer, each participant agrees that he/she has read and understood these T&Cs and by their participation they agree to be bound by the T&Cs.
 - 6. The offer as promoted herein shall be disbursed subject to this T&Cs by the authorized Dealers of Renault India.
 - 7. The Customers/Participants may be required to participate in a photo taking session during the delivery of the Vehicle. Pictures may be posted online or showcased at the showroom or any other place as the Dealer may deem fit. The Customers/Participants shall have no objection whatsoever to such display/publication of the pictures as shot by the Dealer. The Customers/Participants shall further have no rights to claim any compensation in whatever format or any value because of such display/use/publication.
 - 8. The Courts of Chennai shall have exclusive jurisdiction to entertain the dispute arising in this context

Liabilities

- 1. The Dealer shall not accept any responsibility for any damage, loss, injury, or disappointment suffered by any Customer availing the offer
- 2. The Dealer is not responsible for any safe custody, return, non-delivery or missing of entries, late, misdirected, problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software failure of any email or entry to be received on account of technical problems or traffic congestion on the Internet, telephone lines or at any web site, or any combination thereof, including any injury or damage to entrant's or any other person's computer or mobile telephone related to or resulting from participation or downloading any materials in the Program.
- 3. By accepting to participate and avail the benefit of this Special offer, the Customer agrees that no claim relating to any losses or injuries (including special, indirect and consequential losses) shall be asserted against the RIPL, the Dealer, its parent companies, affiliates, directors, officers, employees or agents from any and all losses, damages, rights, claims and actions of any kind resulting from this scheme and acceptance of any Offer/Gift, including without limitation, personal injuries, death and property damage.

Use of Personal Information

- 1) By participating in the Special offer, accepting the offer and by not opting out voluntarily, you agree to allow, for unlimited period:
 - to the use of your name and photographs, without compensation, for promotional, display and marketing purposes; and
- 2) Everyone participating in this Special offer or accepting the Special offer hereunder acknowledges that:
 - in respect of any Personal Information disclosed by her/him to the Dealer or obtained by the Dealer from her/him pursuant to this application is true and correct.