SEPTEMBER 2020 GIFT VOUCHERS OFFER TERMS & CONDITIONS

This offer is valid only in States of NCR, Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir, Uttar Pradesh, Uttarakhand and Rajasthan for all Renault Cars

This offer is promoted by the authorised Dealers of Renault India Private Limited. You are hereby advised to check with your Dealer before participating in this Offer.

Please read these Terms and Conditions carefully before involving in any kind of transaction that is related to this offer.

Renault reserves the right to cancel/withdraw or amend the contest as mentioned herein at any time without any prior notice.

Qualifying Entrants

- 1. This offer can be availed only by residents and permanent residents of above the age of 18, who have not been disqualified under any law of the country in force at the time from entering into any transaction as required herein. "Offer" as referred to herein means that the buyer of a Renault vehicle stands a chance to win vouchers worth denomination upto Rs. 25,000/- issued by Pineperks. The sum total of vouchers that shall be given away as Prize money will be divided as follows:
 - Vouchers worth INR 7.5 lakh for winners from states of NCR, Punjab, Haryana, Himachal Pradesh and Jammu & Kashmir
 - Vouchers worth INR 7.5 lakh 7.5 lakh for winners from states of Uttar Pradesh, Uttarakhand and Rajasthan
- 2. This Offer is applicable only in the states of National Capital Region(NCR), Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir, Uttar Pradesh, Uttarakhand and Rajasthan.
- 3. The redemption/utilisation of these vouchers will depend upon the terms and conditions as set out by Pineperks . The recipient is advised to read through and check with Pineperks for any queries. Neither RIPL nor its Dealer would be responsible for any loss or damage arising as a consequence or for any usability, redemption related query. Decision of Pineperks will be final
- All customer Bookings and Deliveries from 1st September 2020 to 25th September 2020 are eligible to participate in the contest. Retail invoicing of all the participants from 1st September 2020 to 25th September 2020 is compulsory criterion.
- 5. In case a participant has won a prize but he/she decides to cancel his/her booking or does not take delivery on or before 25th September, he/she will be disqualified from claiming the prize.
- 6. The winners will be determined by a lucky draw using a random computerized process and the result shall be final and binding and no correspondence shall be entertained in this regard.
- 7. The delivery of Prizes will be managed by a 3rd Party agency.
- 8. The prizes include: Daily Prizes:
 - 28 vouchers worth Rs 1,000/- each to be given to 28 daily winners
 - 4 vouchers worth Rs 2,500/- each be given to 4 daily winners

Weekly Prizes:

- 2 vouchers worth Rs 10,000/- to be given to 2 weekly winners
- 2 vouchers worth Rs 25,000/- to be given to 2 weekly winners

The detailed terms & conditions for redemption of these vouchers will be shared at the time of the voucher handover

- 9. The winners will receive the prizes within 60 days of the winner announcement, subject to verification of KYC.
- 10. Renault India Pvt. Ltd. Reserves the right to cancel, terminate or suspend this Program at any time without any prior notice.
- 11. List of winners of the lucky draw will be published as per the above given schedule on Renault India's website. The announcement of the lucky draw will also be done on Renault India Facebook and Twitter page.
- 12. Renault India Pvt. Ltd. reserves the right to reproduce, use, disclose and distribute any information, details of this scheme to third parties without any intimation.
- 13. Renault India Pvt. Ltd. Reserves the right to publish the photograph and / or the name of the winner in promotional materials and advertisements as it deems fit in its sole discretion. The winners shall have no objection to this.
- 14. This Program is subject to the exclusive jurisdiction of courts located in Gurugram only.
- 15. All Customers enrolled in this Program are required to abide by the terms & conditions that shall govern this offer.
- 16. Winners will have to submit the following to Renault India Pvt. Ltd:
 - Valid Identity & Address Proof (Aadhar Card / PAN Card / Voter Card / Ration Card / Passport / Driving License, etc.)
 - Copy of Invoice of the car
- 17. It is hereby clarified that taxes and any other statutory duties or levies as may be applicable from time to time, arising out of or as a consequence to this contest shall be solely borne by the winners of the Prizes. The Dealer shall deduct the same from the amount payable to the Winner.
- 18. In case, where the winner selected has given a residential communication address which is of outside India, then in such an event we do a re-draw to select another winner.
- 19. Decision of Renault India Pvt. Ltd will be final and binding with regard to the Contest winner selection and no correspondence will be entertained in this regard.
- 20. On announcing the winner Renault India Pvt. Ltd, shall contact the winners on given contact number /E-mail. If the winners do not respond back to Renault India Pvt. Ltd. within 7 days or the email return as undeliverable or the winner declines the prize or winner is not contactable, the winner will be disqualified.
- 21. This offer is not transferable.
- 22. This promotional offer as well as gratification is subject to force majeure conditions.
- 23. Renault India Pvt. Ltd. shall not be responsible for any loss or damage, if it has to discontinue or cancel this offer in compliance with any law, ruling, order, regulation, requirement or instruction of any Central/State Government, or for any other unavoidable reason beyond their control. Participants shall be informed of such discontinuance/cancellation as soon as possible.
- 24. Renault India Pvt. Ltd. reserves the right at its absolute discretion to terminate this contest or vary, delete or add to any of these terms and conditions from time to time without notice including without limitation, the eligibility of any person, the bases and methods of identification of winners and the dates of the Contest.
- 25. Renault India Pvt. Ltd. shall not be liable for any loss or damage arising in connection with the Contest, including any act or omission relating to any person's participation howsoever

caused, any error in computing any contest chances, any breakdown or malfunction in any computer system or equipment and any notice which is misdirected or lost in the post.

Liabilities

- 1. The Dealer shall not accept any responsibility for any damage, loss, injury or disappointment suffered by Customer as a consequence of this offer
- 2. The Dealer is not responsible for any safe custody, return, non-delivery or missing of entries, late, misdirected, problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software failure of any email or entry to be received on account of technical problems or traffic congestion on the Internet, telephone lines or at any web site, or any combination thereof, including any injury or damage to entrant's or any other person's computer or mobile telephone related to or resulting from participation or downloading any materials in the Offer.
- 3. By accepting gift, you agree that no claim relating to any losses or injuries (including special, indirect and consequential losses) shall be asserted against the Dealer, its parent companies, affiliates, directors, officers, employees or agents from any and all losses, damages, rights, claims and actions of any kind resulting from this scheme and acceptance of any prize, including without limitation, personal injuries, death and property damage.

Use of Personal Information

- 1) By participating in the scheme, You agree to allow, for unlimited period of time:
 - i. to the use of your name and photographs, without compensation, for promotional and marketing purposes; and
- 2) Each individual participating to this scheme acknowledges that:
 - i. in respect of any Personal Information disclosed by her/him to the Dealer or obtained by the Dealer from her/him pursuant to this application is true and correct