

RENAULT R-LINK

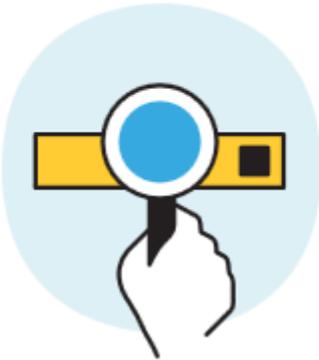
Software upgrade installation guide



How to perform the upgrade?

1

Check if there are any updates for your vehicle



2

Download this update on a USB stick



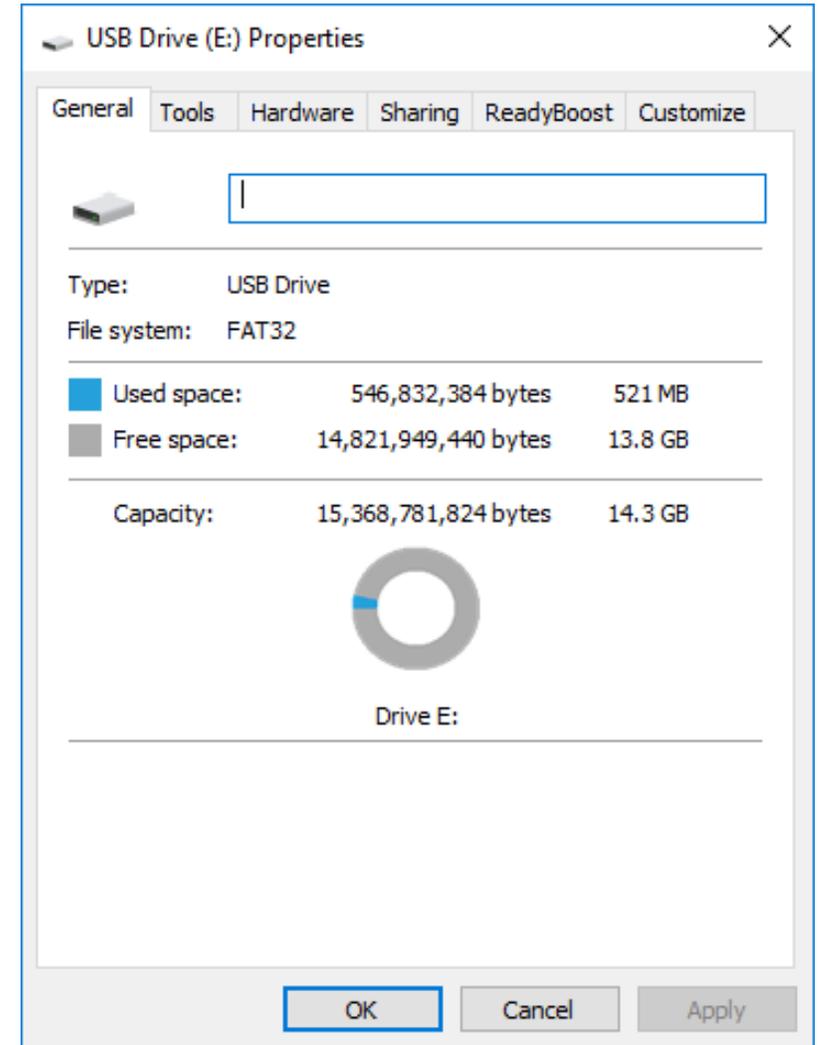
3

Plug this USB stick into your connected system



Before you start: Find a USB drive in FAT32 format (8Gb – 32Gb)

- Access your USB drive **Properties** to check if it is in FAT32 format (e.g.: right-click on PC / Properties).
- Your USB drive must be empty. If not, please clear your USB drive.



Before you start: Download an unzipping software

- To unzip the download file, we recommend that you use **7-Zip** (you can download it here: <http://7zip.org/>).
- Make sure that your internet connection is **active during the whole process**.
- Please do **not interrupt the download in progress**.

STEP 1: Download the software upgrade



KANGOO II
Version SWL_11.344.3064886_MFD2.3-SG6.1b
Available since : 17/02/2021
File Size : 479.42 MB

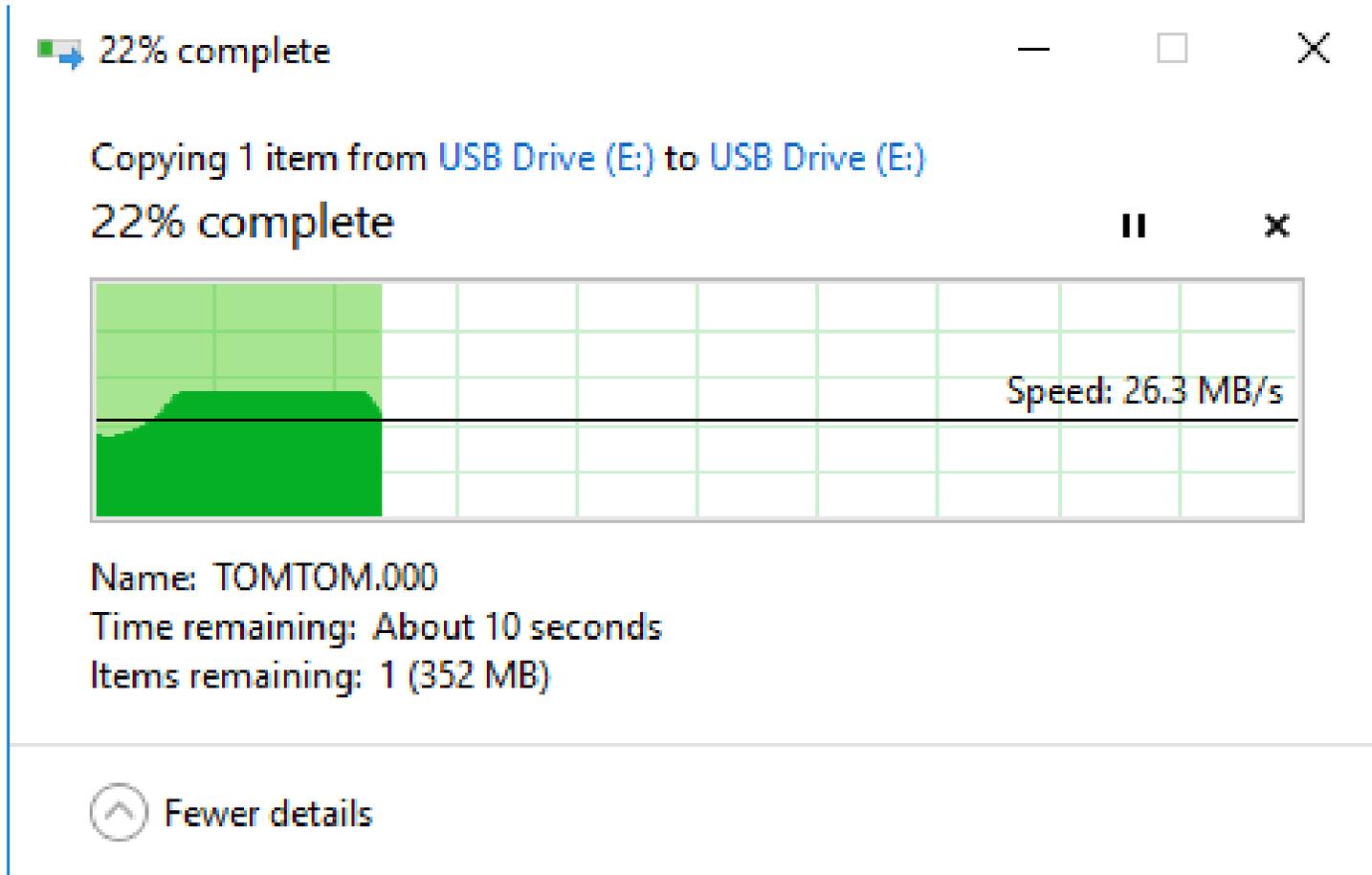
[DOWNLOAD NOW](#)

[Installation guide](#)

Example screen. The version number is indicated at the time of download.

STEP 2: Unzip the folder

Unzip the folder with 7-Zip using the "Extract" command.



A screenshot of a 7-Zip extraction progress window. The window title is "22% complete" and it has standard window controls (minimize, maximize, close). The main text reads "Copying 1 item from USB Drive (E:) to USB Drive (E:)" followed by "22% complete". Below this is a progress bar with a green fill and a speed indicator "Speed: 26.3 MB/s". At the bottom, it shows "Name: TOMTOM.000", "Time remaining: About 10 seconds", and "Items remaining: 1 (352 MB)". A "Fewer details" button is located at the bottom left.

22% complete

Copying 1 item from USB Drive (E:) to USB Drive (E:)

22% complete

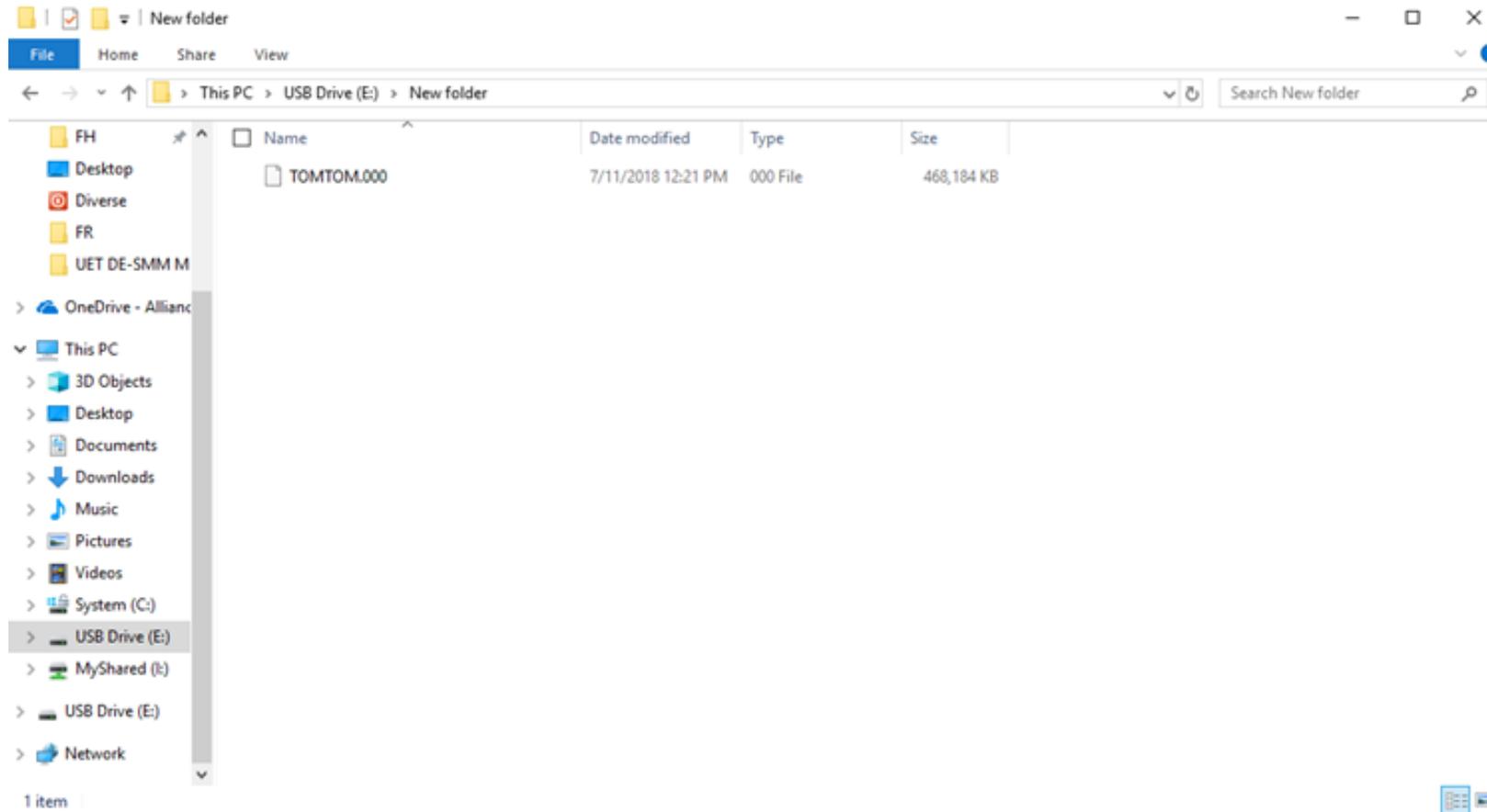
Speed: 26.3 MB/s

Name: TOMTOM.000
Time remaining: About 10 seconds
Items remaining: 1 (352 MB)

Fewer details

STEP 3: Copy the file on your USB drive

Copy the TOMTOM.000 file at the root of your USB drive.



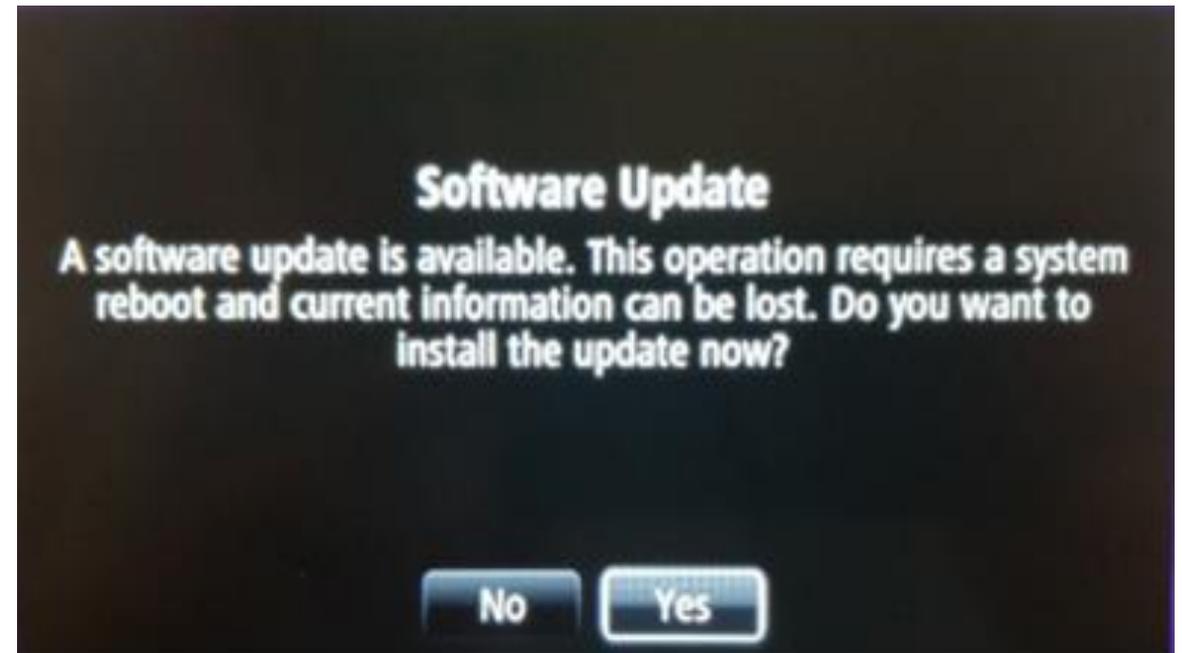
STEP 4: Install the upgrade on your R-LINK

- Start the engine and your R-LINK multimedia system..
- Plug in your USB drive. Your R-LINK should automatically detect the upgrade on your USB drive (wait 3 minutes).
- Do not turn off the engine during the installation. The installation can take up to 20 minutes.

Software update detected. Please wait...

R-LINK check the file automatically. It will then display a serie of screen shown below.

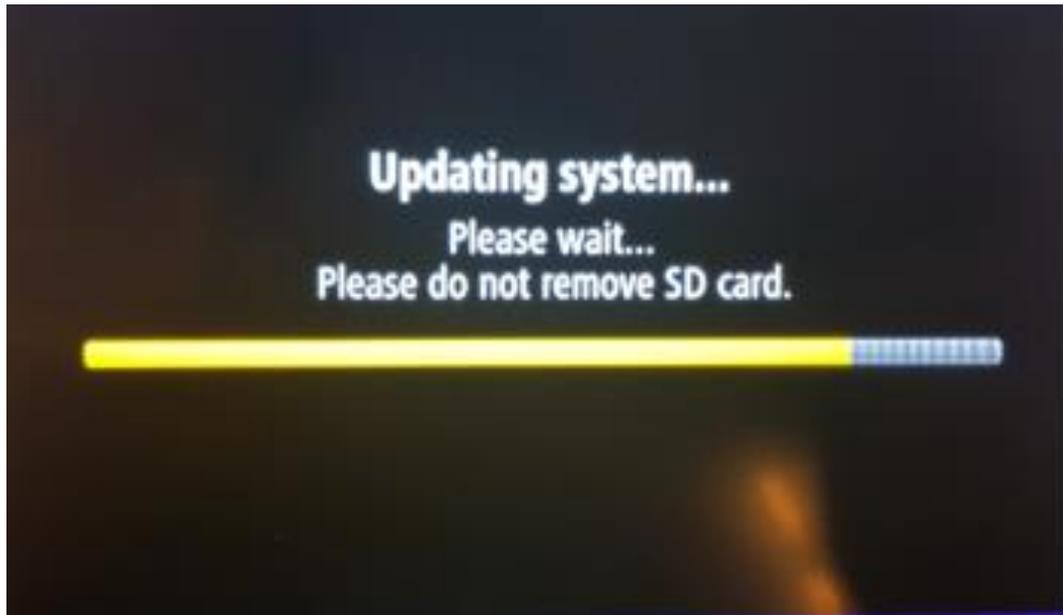
You need to select "Yes" on each screen before the installation can begin.



Then, your R-LINK will display the progress of the download.

All multimedia and driving assistance features will be unavailable during use.

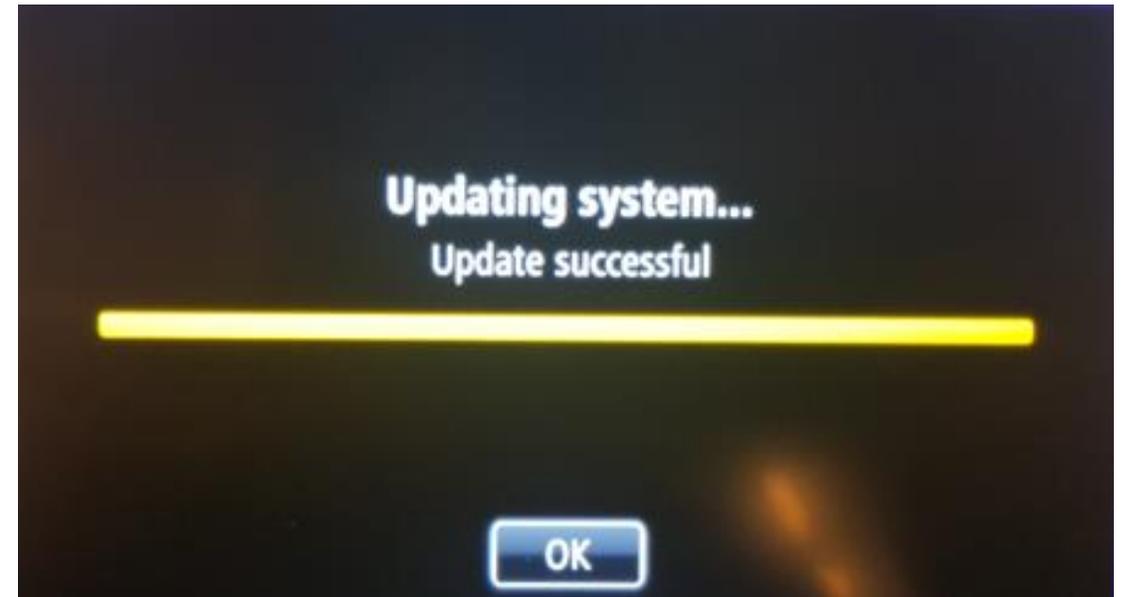
Do not remove the USB stick. Lastly, an on-screen message will confirm that the installation is complete.



ETAPE 5 : Finalisation de l'installation

After restarting the R-LINK system, the update will be completed and the system will be operational again as soon as it receives the GPS signal.

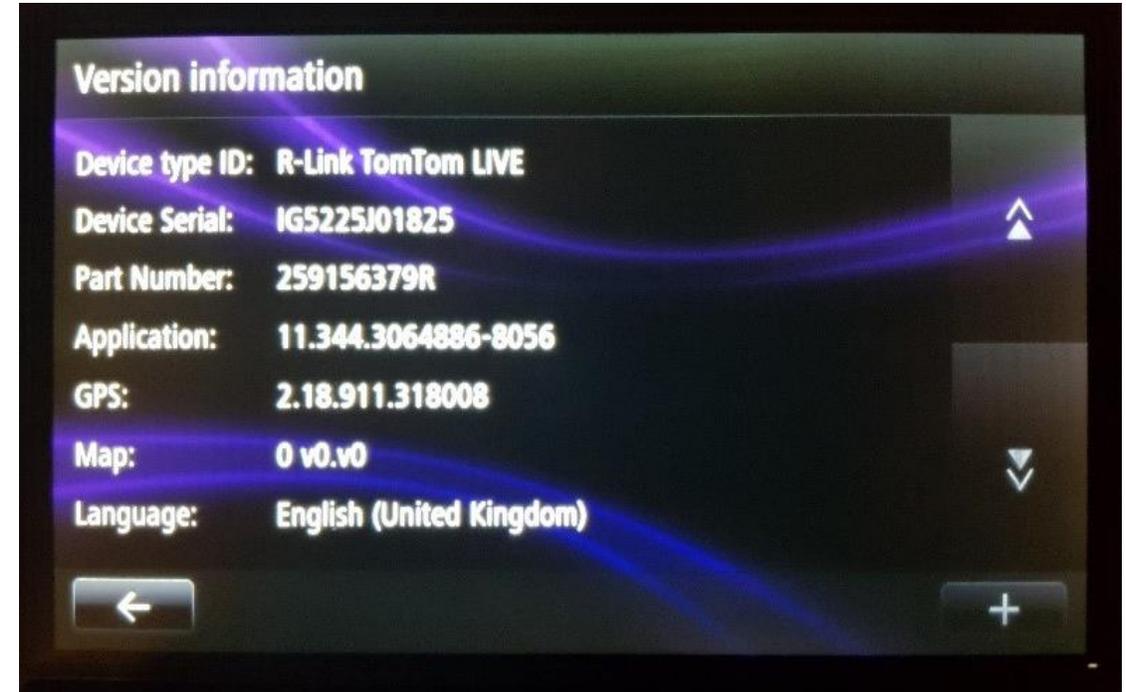
You may now unplug the USB stick.



Final checks

You can check whether the software update has been carried out successfully by going to **Menu -> System -> Status & Information -> Version Information**.

Example screen. The version number is indicated at the time of the download.



Don't forget to check that your R-LINK's connectivity is active in order to receive traffic info in real time.