

RENAULT R-LINK 2

Software upgrade installation guide



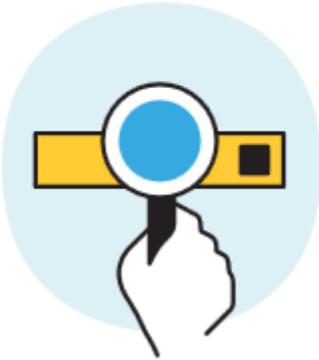
*This upgrade is only compatible with Renault vehicles equipped with R-Link 2 multimedia systems where the VIN number has been verified on the multimedia website. Use the software only on this given Renault. **Do not install it on another car.***



How to perform the upgrade?

1

Check if there are any updates for your vehicle



2

Download this update on a USB stick



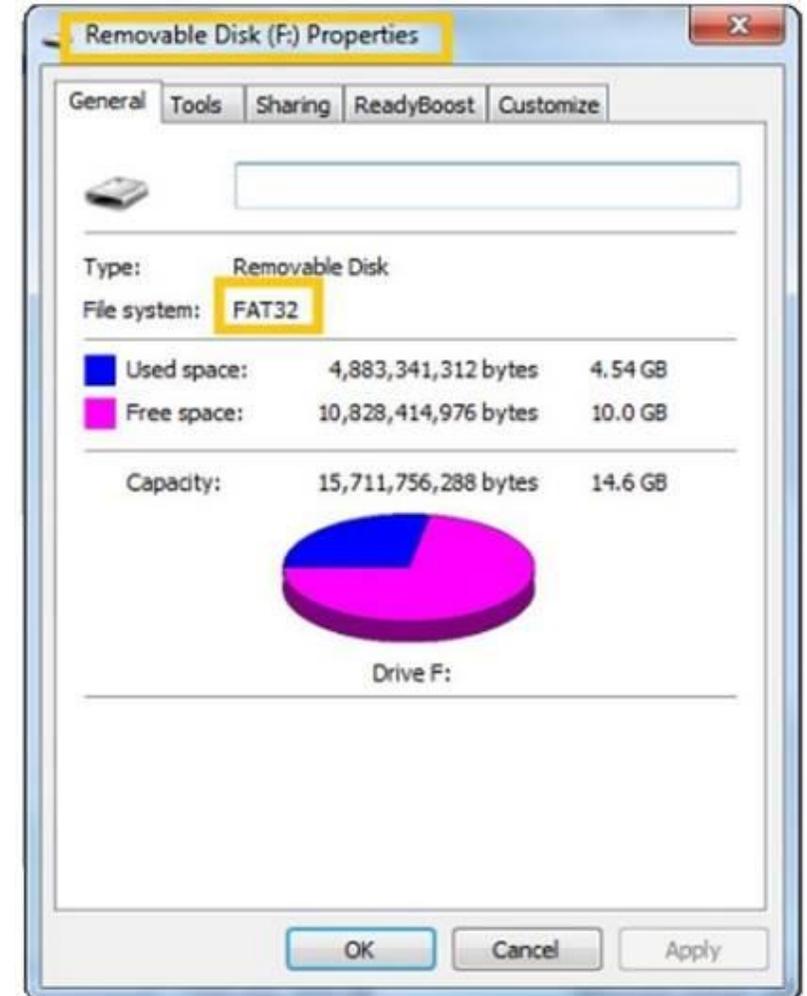
3

Plug this USB stick into your connected system



Before you start: Find a USB drive in FAT32 format (8Gb – 32Gb)

- Access your USB drive **Properties** to check if it is in FAT32 format (e.g.: right-click on PC / Properties).
- Your USB drive must be empty. If not, please clear your USB drive.



Before you start: Download an unzipping software

- To unzip the download file, we recommend that you use **7-Zip** (you can download it here: <http://7zip.org/>).
- Make sure that your internet connection is **active during the whole process**.
- Please do **not interrupt the download in progress**.

STEP 1: Download the software upgrade



KANGOO II

Version SWL_11.344.3064886_MFD2.3-SG6.1b

Available since : 17/02/2021

File Size : 479.42 MB

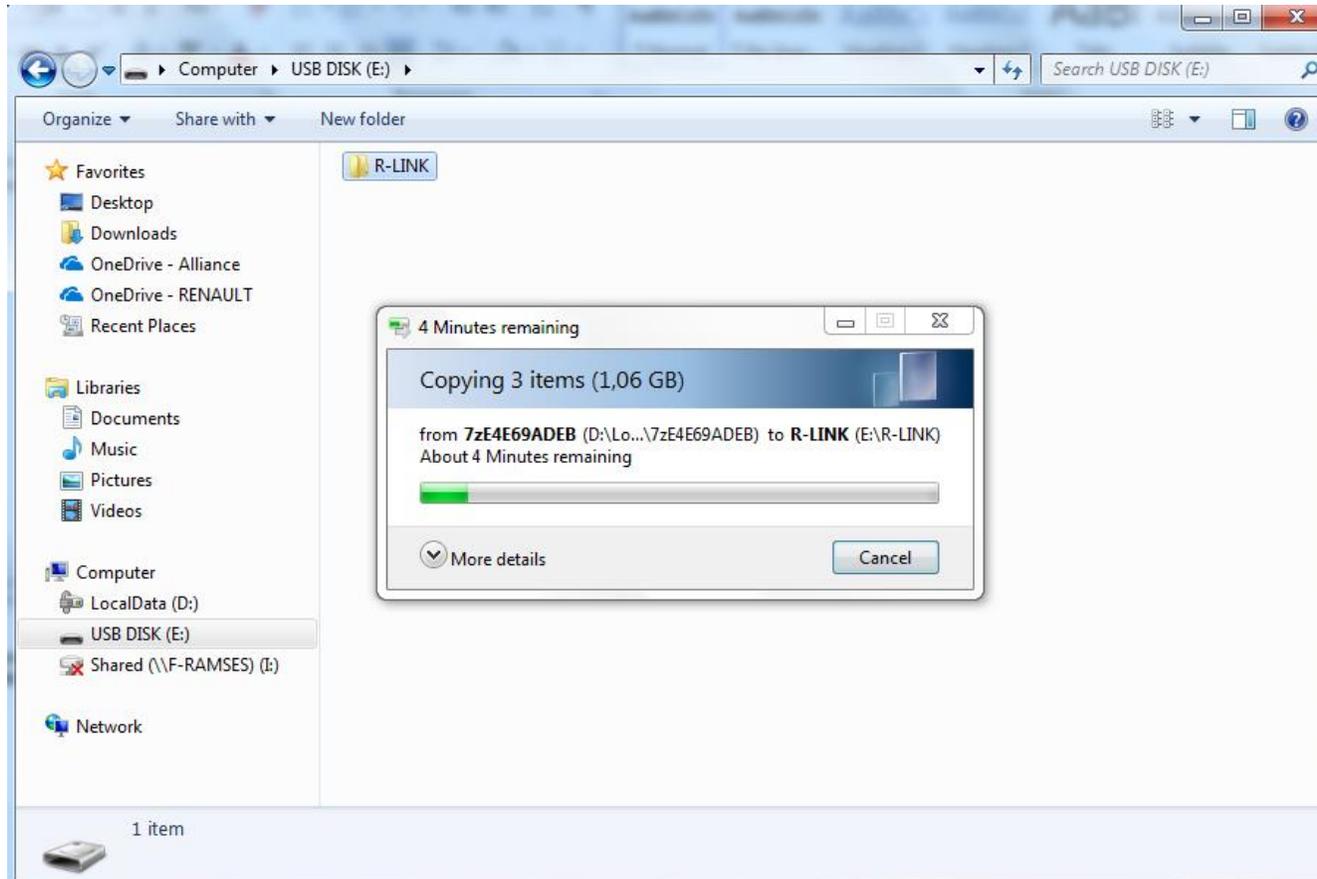
[DOWNLOAD NOW](#)

[→ Installation guide](#)

Example screen. The version number is indicated at the time of download.

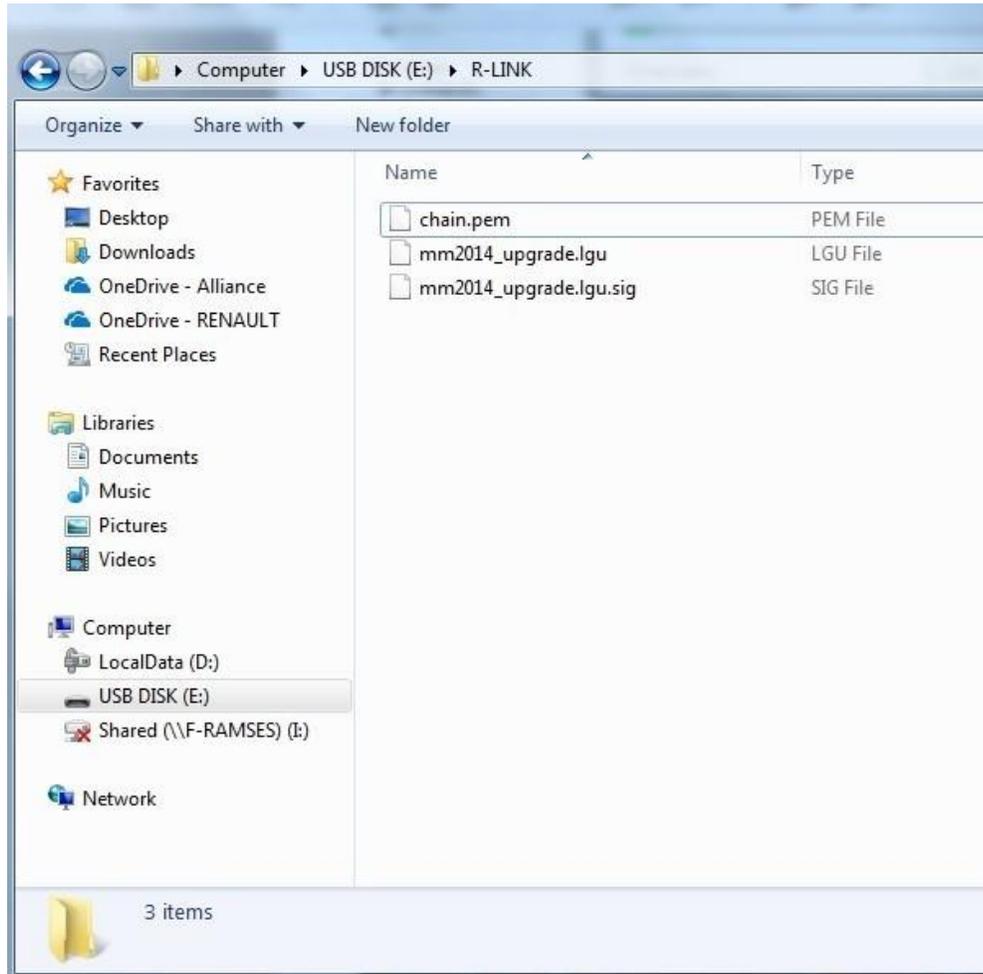
STEP 2: Unzip the folder

Unzip the folder with 7-Zip using the "Extract" command. Copy and paste the R-LINK folder at the root of the USB drive. **Do not modify the R-LINK folder. Do not rename it. Do not move it in another location.**



STEP 3: Copy the file on the your USB drive

The folder may contain several files. You can open the R-LINK folder only to check if the software has been properly copied.



STEP 4: Install the upgrade on your R-LINK 2

- Start the engine and your R-LINK 2 multimedia system..
- Plug in your USB drive. Your R-LINK 2 should automatically detect the upgrade on your USB drive (wait 3 minutes).
- Do not turn off the engine during the installation. The installation can take up to 20 minutes.

Software update detected. Please wait...

R-LINK 2 will automatically check the file integrity. Then, the following screens are displayed.

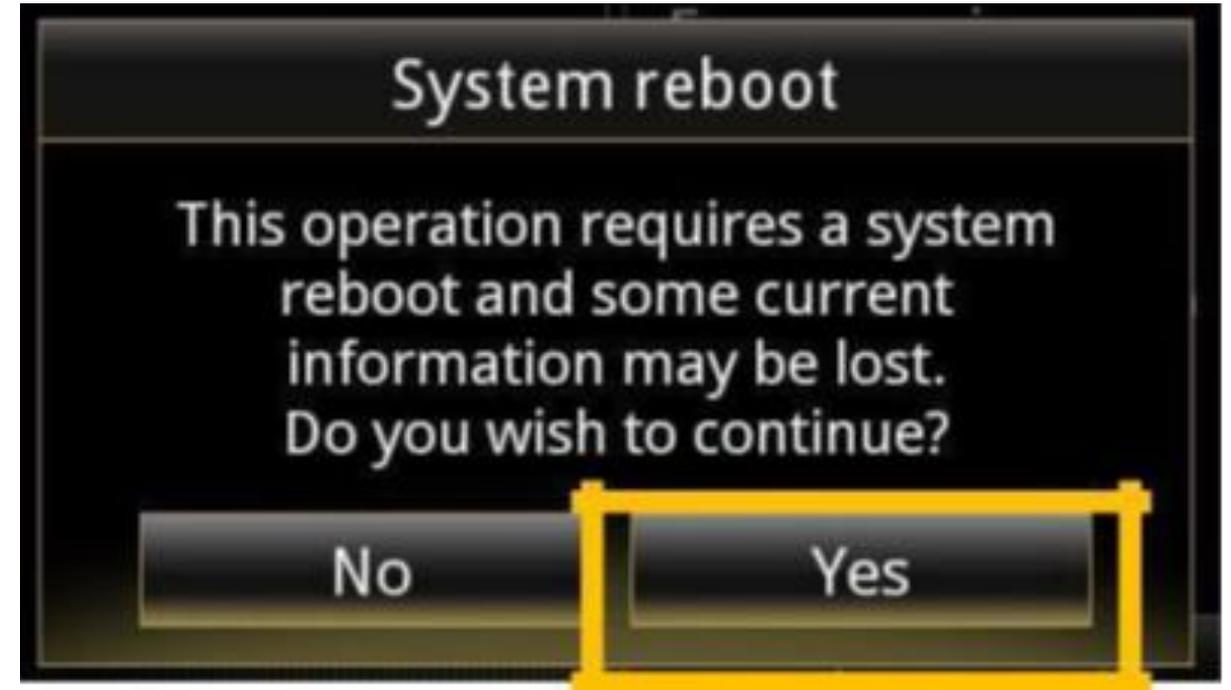
Click "Yes" on all these screens for the installation process to start.



The screen will be black for a few minutes during the installation process. Your parking camera and aid will also be unavailable.

The R-LINK 2 system may restart several times during the process. Do not unplug the USB.

Lastly, a message on the R-LINK 2 system will confirm that the installation is complete.



You can now remove the USB.



Please note that the installation of the new R-LINK 2 software will reset your navigation favorites and navigation history.

FINAL CHECK

You can double check if the software upgrade was successful by clicking on **Menu -> System -> System information**.

Example screen. The version number is indicated at the time of download.

Do not forget to check if the connectivity of your R-LINK 2 system is activated for Live Info Traffic.





Go to the main menu on your R-LINK 2. If the "Connect" button is displayed (see example below), this means that the SIM card in your R-LINK 2 is not activated. Follow the instructions below to do so.



Click on the "Connect" button.

Accept data sharing to enable on-board connectivity (fill in your email address – optional).

The activation may take up to 72 hours.

